

Grid-Hybrid Inverter SPH 10000TL-HU-US



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1 Information on this Manual

1.1 Overview

This manual is intended to introduce the SPH 10000TL-HU-US Storage Inverters manufactured by Shenzhen Growatt New Energy Co.,Ltd. (hereinafter referred to as Growatt) in terms of the installation, operation, commissioning, maintenance and troubleshooting. Please read this manual carefully before using the product, and keep it in a place that is easily accessible to installation, operation and maintenance personnel. The content of these documents is continually reviewed and amended, where necessary. Growatt reserves the right to make changes to the material at any time and without notice.

1.2 Intended Audience

Only qualified electrical technicians are allowed to install SPH 10000TL-HU-US Storage Inverters. Reading through this manual and observing all the precautions, qualified electrical technicians will be able to properly install, troubleshoot and configure the SPH 10000TL-HU-US Storage Inverters. If any questions arise during installation, you can visit www.growatt.com and leave a message.

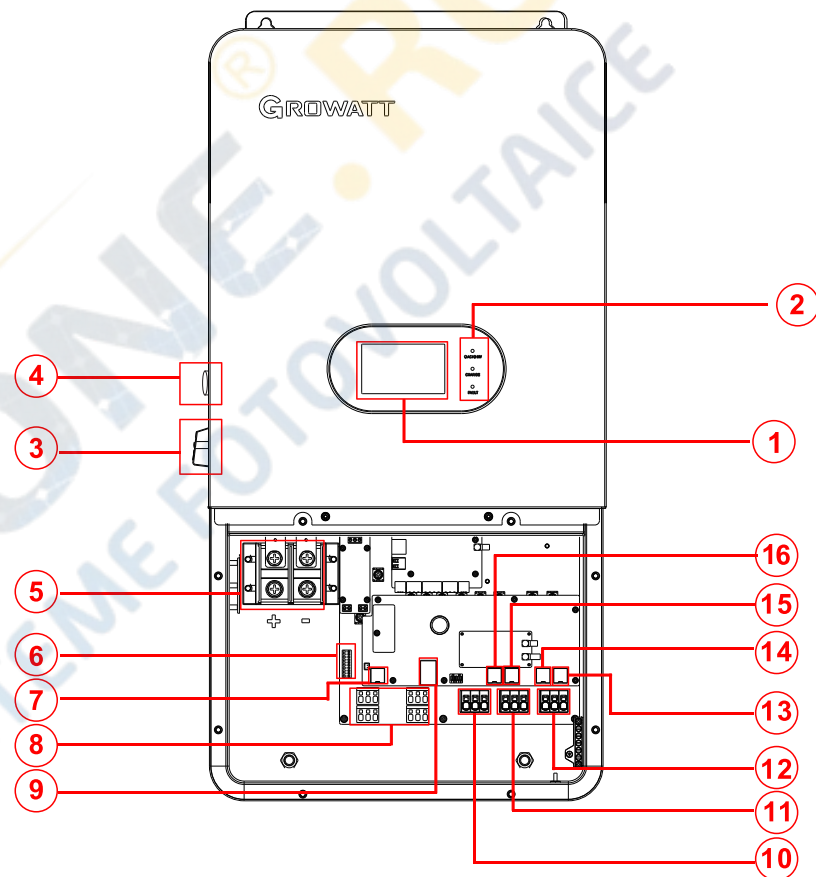
1.3 Safety Instructions

1. Please read this manual carefully before installation. Damages caused by failure to follow the instructions in the manual are beyond the warranty scope.
2. Only qualified and trained electrical technicians are allowed to perform operations on the Storage Inverter.
3. During installation, please do not touch other parts inside the equipment except wiring terminals.
4. Ensure that all electrical connections comply with local electrical standards.
5. For maintenance, please contact designated local installation and maintenance personnel.
6. Before operating the inverter in the on-grid mode, ensure that you have obtained any permission needed from the local electricity grid network operator.

 DANGER	a. Electrical installation, repairs and conversions may only be carried out by electrically qualified persons b. DO NOT connect the grid to the Load Output Breaker. c. DO NOT reverse the polarity of batteries. Damage will occur. d. The components in the inverter are live. Touching live components can result in serious injury or death. e. Do not open the inverter except the wire box by qualified persons. f. Beware of high PV voltage. Please turn-off the DC switch of PV Panel output before and during the installation to avoid electric shock. g. Beware of high grid voltage. Please turn-off the AC switch at the grid connection before and during the installation to avoid electric shock. h. Beware of large current of the battery output. Please turn-off the battery module before and during the installation to avoid electric shock.
 WARNING	a. Make all electrical connections (e.g. conductor termination, fuses, PE, connection, etc.) in accordance with prevailing regulations. When working with the inverter powered on, adhere to all prevailing safety regulations to minimize risk of accidents. b. Systems with inverters typically require additional control (e.g. switches, disconnects) or protective devices (e.g. fusing circuit breakers) depending upon the prevailing safety rules. c. ALL terminals/breakers including battery, MPPT, and AC breaker inputs should only have one conductor connecting to them. d. Anytime the inverter has been disconnected from the power net work,use extreme caution as some components can retain charge sufficient to create a shock hazard; to minimize occurrence of such conditions,comply with all corresponding safety symbols and markings present on the unit and in this manual. e. Ensure all covers and doors are closed and secure during operation. All operations regarding transport, installation and start-up, including maintenance must be operated by qualified, trained personnel and in compliance with all prevailing codes and regulations. f. Although designed to meet all safety requirements, some parts and surfaces of Inverter are still hot during operation. To reduce the risk of injury, do not touch the heat sink at the back of the PV-Inverter or nearby surfaces while Inverter is operating.
 NOTICE	a. Please carefully read this manual before any work is carried out on this inverter, the installation,please keep this manual carefully stored and easy to access at any time. b. The qualified personnel should have had training in the installation and commissioning of the electrical system as well as dealing with hazards, also they should have the knowledge of the manual and other related documents. As the installer or operator they are required to be familiar with local regulations and directives.

2 Production Introduction

2.1 Product Overview



1: LCD Display

2: Inverter Indicators

3: PV Switch

4: Power ON/OFF button

5: Battery Input

6: Function Port

7: DRMS Port

8: PV Input

9: Upgrading Port(USB)

10: Grid Port

11: Generator Input

12: Load Port

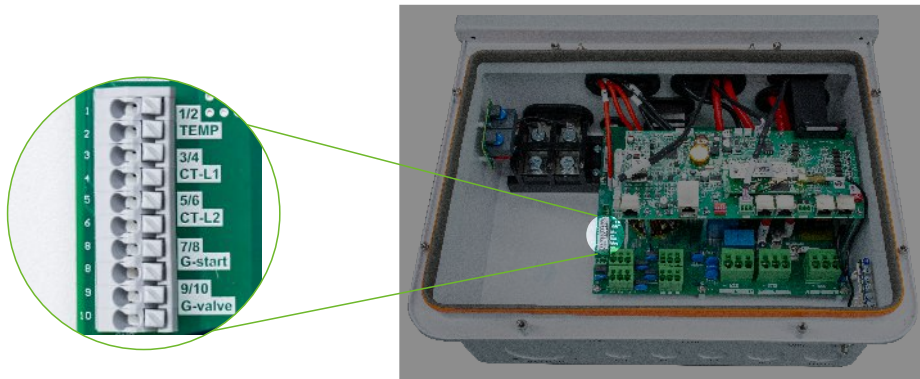
13: Parallel-A Port

14: Parallel-B Port

15: Upper Computer Port

16: BMS Port

2.2 Function Port Definition



TEMP (1,2): Battery temperature sensor for lead acid battery.

CT-L1 (3,4): Current transformer (CT1) for "Zero Export Limit" mode clamps on L1 when in split phase system.

CT-L2 (5,6): Current transformer (CT2) for "Zero Export Limit" mode clamps on L2 when in split phase system.

G-start (7,8): Generator start signal should be connected to the CON board CN9 terminal 7/8 position, G-start nominal open circuit. If the user wants to start the generator, G-start nominally closes the port.

G-valve (9,10): Reserved.

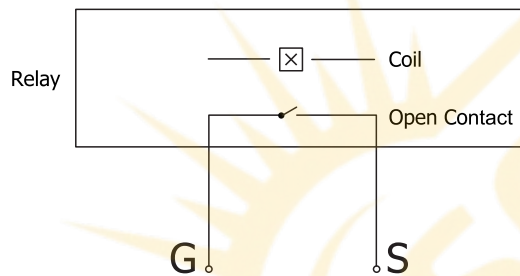
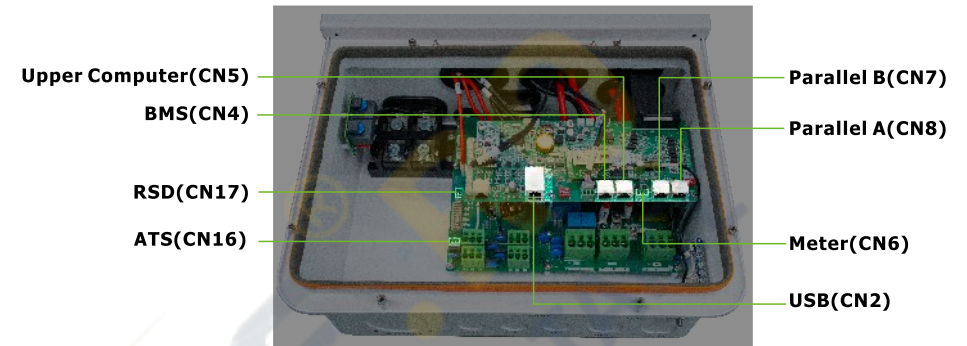


Fig 1.1 GS (diesel generator startup signal)



RSD (CN17): Provide 12Vdc output when inverter is on.

ATS (CN16): 240V output port when inverter is on.

BMS (CN4): RS 485 (1B,2A), CAN (4H,5L) port for battery communication.

Parallel A (CN8): Parallel communication port 1 (CAN interface).

Parallel B (CN7): Parallel communication port 2 (CAN interface).

Meter (CN6): For energy meter communication.

USB (CN2): USB port.

Upper Computer (CN5): Upper Computer port.

2.3 Product Size

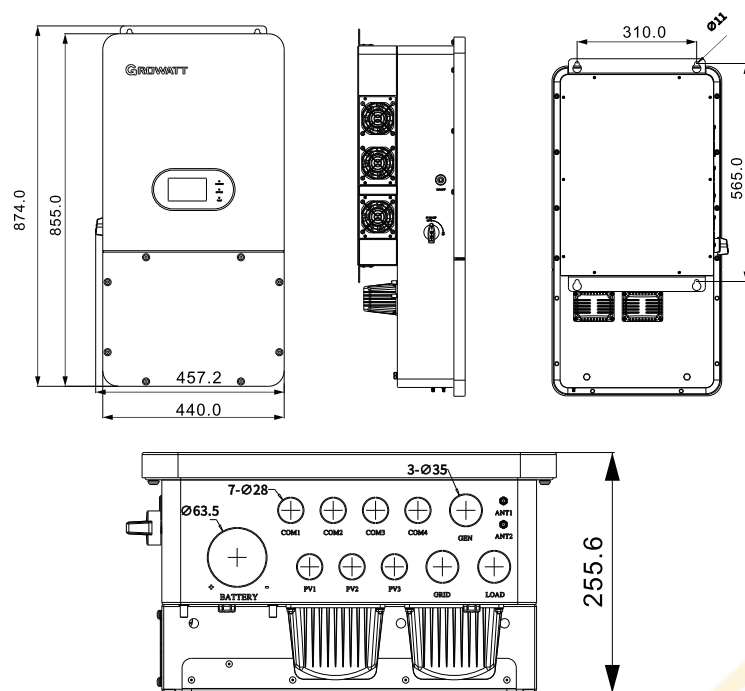


Fig 1.2 Inverter Size

2.4 Product Features

- Supports Split phase 120/240Vac, Three-phase 120/208Vac system.
- Self-consumption and export to the grid.
- Configurable battery charging current/voltage based by touch screen setting.
- Configurable AC/Solar/Generator Charger priority by touch screen setting.
- Compatible with grid voltage or generator power.
- AC power loss restart.
- Time of use function.
- Smart battery charger design for optimized battery performance.
- Supporting WiFi/4G/Bluetooth monitoring and build-in 3 strings of MPPT.
- Smart settable three stages MPPT charging for optimized battery performance.
- Overload/Over temperature/Short circuit protection.
- Programmable supply priority for battery or grid.
- Programmable multiple operation modes:On Grid Mode,Self-consumption Mode,Zero Export Limit.

2.5 Basic System Architecture

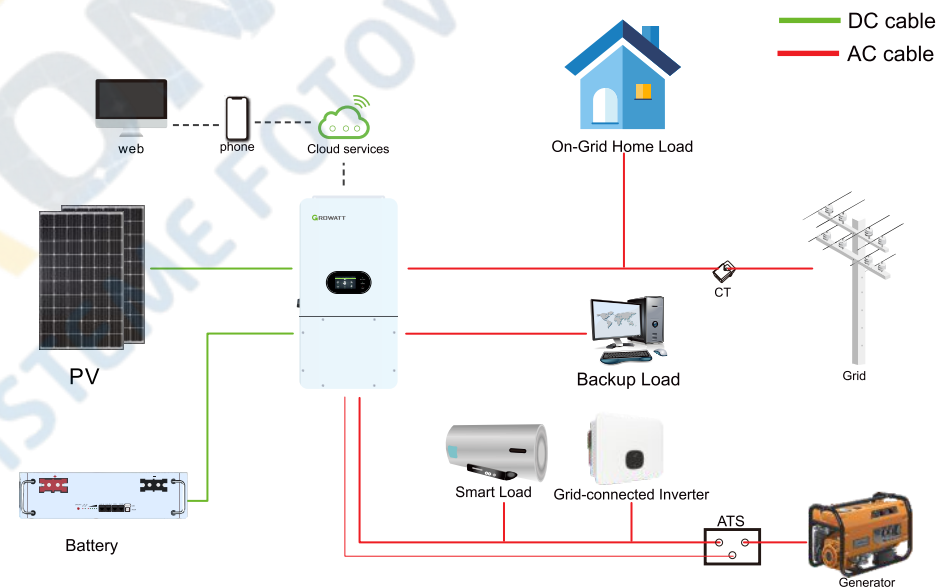
The following illustration shows basic application of this inverter.

It also includes following devices to have a complete running system.

- Generator or Utility
- PV modules
- Battery

Consult with your system integrator for other possible system architectures depending on your requirements.

This inverter can power all kinds of appliances in home or office environment, including motor type appliances such as refrigerator and air conditioner.

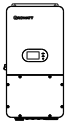


3 Installation

3.1 Part List

Check the equipment before installation. Please make sure nothing is damaged in the package.

You should have received the items in the following package:

Part List						
Item	Descriptions	Number	A	B	C	D
A	Hybrid inverter	1				
B	User manual	1				
C	Warranty Card	1				
D	L-type Hexagon wrench	1				
E	Stainless steel anti-collision bolt M8×80	4				
F	Battery temperature sensor	1				
G	Tubular terminal:6AWG,10AWG	9+12				
H	Rod antenna	2				
I	Fuse	1				
J	Parallel line	2				
K	Mounting template	1				
L	Sensor Clamp	2				

3.2 Mounting Instructions

Installation Precaution

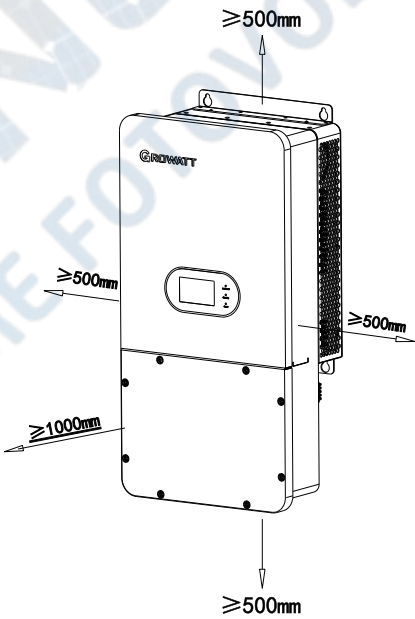
This Hybrid inverter is designed for outdoor use(IP65), Please make sure the installation site meets below conditions:

- Not in direct sunlight.
- Not in areas where highly flammable materials are stored.
- Not in potential explosive areas.
- Not in the cool air directly.
- Not near the television Antenna or antenna cable.

- Not higher than altitude of about 2000 meters above sea level.
- Not in environment of precipitation or humidity(>95%).

Considering the following points before selecting where to install:

- Please select a vertical wall with load-bearing capacity for installation, suitable for installation on concrete or other non-flammable surfaces, installation is shown below.
- Install this inverter at eye level in order to allow touch screen display to be read at all times.
- The ambient temperature should be between -25~60°C to ensure optimal operation.
- Be sure to keep other objects and surfaces as shown in the diagram to guarantee sufficient heat dissipation and have enough space for removing wires.

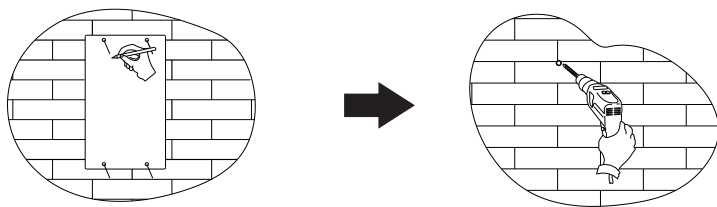


- For proper air circulation to dissipate heat, allow a clearance of approx.50cm to the side and approx.50cm above and below the unit. And 100cm to the front.

Mounting the inverter

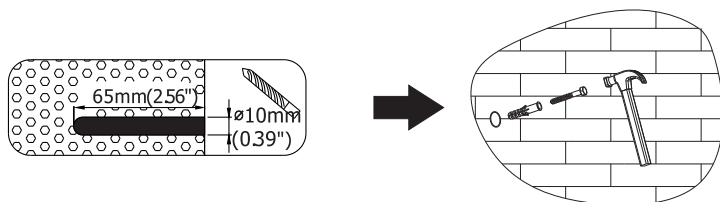
Remember that this inverter is heavy! Please be careful when lifting out from the package.

- 1.Please Make sure that the thickness of the wall for inverter installation is more than 70mm.
- 2.Please Place the bitmap horizontally on the wall and confirm the level by level.



3. Please mark the holes in the 4 mounting holes of hole pattern.

4. Drill a hole with a depth of 65mm at the mark with a drill of 10mm.



5. Please knock the expansion screw rubber sleeve into the hole on the wall, and then screw on the Expansion screw.

6. Please hang the inverter on the expansion screws, and then tighten the expansion screws.



3.3 Battery Connection

For safe operation and compliance, a separate DC over-current protector or disconnect device is required between the battery and the inverter. In some applications, switching devices may not be required but over-current protectors are still required.

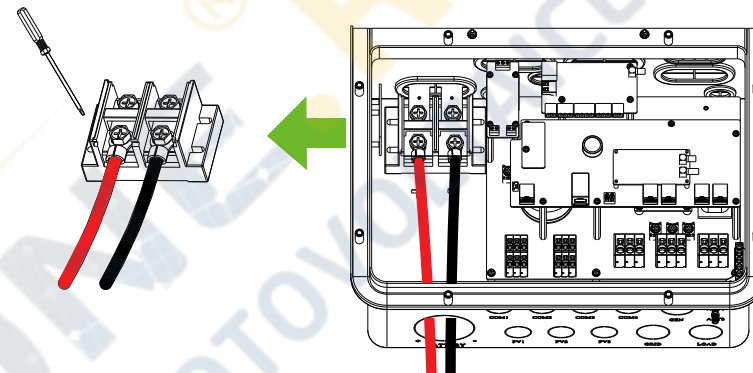
Model	Wire Size
SPH 10000TL-HU-US	2/0AWG or 4/0AWG



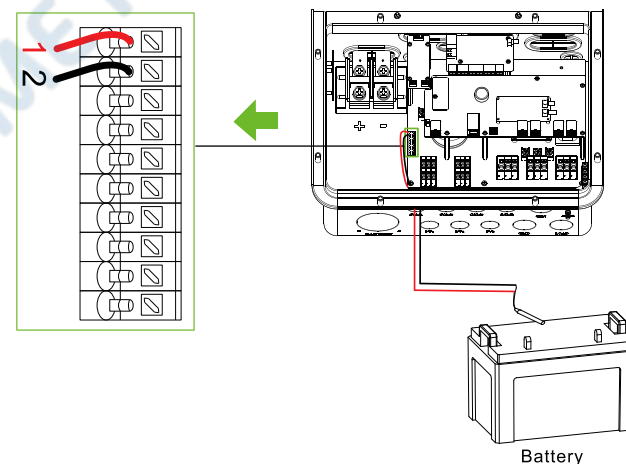
All wiring must be performed by a professional person. Connecting the battery with a suitable cable is important for safe and efficient operation of the system. To reduce the risk of injury, refer to chart for recommended cables.

Please follow below steps to implement battery connection:

1. Please choose a suitable battery cable with correct connector which can well fit into the battery terminals.
2. Use a suitable screwdriver to unscrew the bolts and fit the battery connectors in, then fasten the bolt by the screwdriver, make sure the bolts are tightened in clockwise direction.
3. Make sure polarity at both the battery and inverter is correctly connected.



Temperature sensor connection for lead-acid battery



3.4 Grid Connection and Backup Load Connection

Before connecting to grid, please install a separate AC breaker between inverter and grid. Also, it is recommended that installs an AC breaker between backup load and inverter. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current. The recommended of AC breaker is 80A for 10kw. There are three terminal blocks with "Grid" "Load" and "GEN" markings. Please do not disconnect input and output connectors.

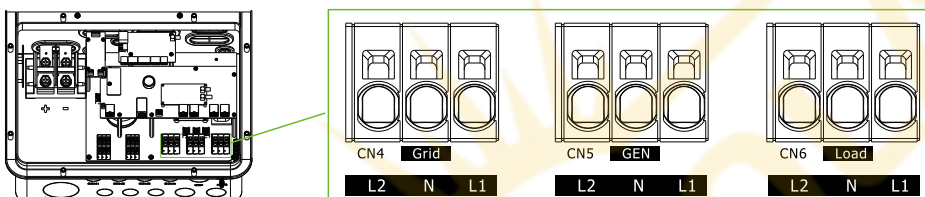
All wiring must be performed by a qualified personnel. It is very important for system safety and efficient operation to use appropriate cable for AC input connection. To reduce risk of injury, please use the proper recommended cable as below.

Model	Wire Size
SPH 10000TL-HU-US	6 AWG

Please follow below steps to implement AC input/output connection:

1. Before making Grid, load and Gen port connection, be sure to turn off AC breaker first.
2. Remove insulation sleeve 10 mm for positive and negative conductors.
3. Use crimping pliers to press the 6AWG cable onto the attached tubular terminal to form a quadrilateral.
4. Install the AC conduit to the AC grid output opening (Grid, Gen, Load). Use appropriate conduit fittings and bond where necessary.
5. Terminate the AC conductors to the appropriate terminal.

L2	N	L1	L2	N	L1	L2	N	L1
Grid			GEN			Load		
CN4			CN5			CN6		



Be sure that AC power source is disconnected before attempting to wire it to the unit.

Appliances such as air conditioner are required at least 2-3 minutes to restart because it is required to have enough time to balance refrigerant gas inside of circuit. If a power shortage occurs and recovers in short time, it will cause damage to your connected appliances. To prevent this kind of damage, please check manufacturer of air conditioner if it is equipped with time-delay function before installation. Otherwise, this inverter will trigger overload fault and cut off output to protect your appliance but sometimes it still causes internal damage to the air conditioner.

3.5 PV Connection

Before connecting to PV modules, please install a separately DC circuit breaker between inverter and PV modules. It is very important for system safety and efficient operation to use appropriate cable for PV module connection. To reduce risk of injury, please use the proper recommended cable size as below.

Model	Wire Size
SPH 10000TL-HU-US	10AWG

To avoid any malfunction, do not connect any PV modules with possible current leakage to the inverter. For example, grounded PV modules will cause current leakage to the inverter. When using PV modules, please be sure NO grounding. It is requested to use PV junction box with surge protection. Otherwise, it will cause damage on inverter when lightning occurs on PV modules.

3.5.1 PV Module Selection

When selecting proper PV modules, please be sure to consider below parameters:

1. Open circuit Voltage (Voc) of PV modules not exceeds max PV array open circuit voltage of inverter.
2. Open circuit Voltage (Voc) of PV modules should be higher than min start voltage.

Inverter Model	SPH 10000TL-HU-US
PV Input Voltage	370V(130V-525V)
PV Array MPPT Voltage Range	150V-450V
No. of MPPT Trackers	3
No. of Strings per MPP Tracker	2+2+2

3.5.2 PV Module Wire Connection

Please follow below steps to implement PV module connection:

1. Remove insulation sleeve 10 mm for positive and negative conductors.
2. Use crimping pliers to press the 10AWG cable onto the attached tubular terminal to form a Quadrilateral.
3. Check correct polarity of wire connection from PV modules and PV input connectors. Then, connect positive pole (+) of connection wire to positive pole (+) of PV input connector. Connect negative pole (-) of connection wire to negative pole (-) of PV input connector. Close the switch and make sure the wires are tightly fixed.

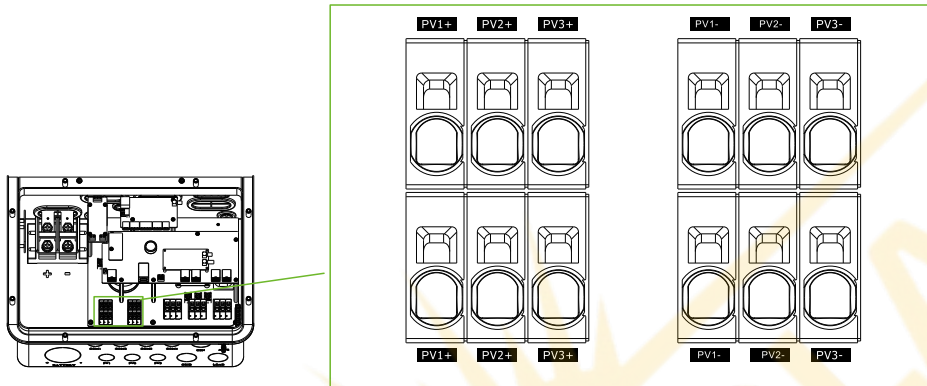
4.Parallel strings per MPPT must be the same Voltage.

- PV1 A/B must be the same voltage if using both strings.
- Panels of the same MPPT can be installed in the same orientation, while panels of different MPPTs can be installed in different orientations.

5.Terminate the PV strings to the appropriate terminal.

 NOTICE	<i>Make sure the wire is compacted.</i>				
---	--	--	--	--	--

1	2	3	4	5	6
PV1+	PV2+	PV3+	PV1-	PV2-	PV3-
PV1+	PV2+	PV3+	PV1-	PV2-	PV3-

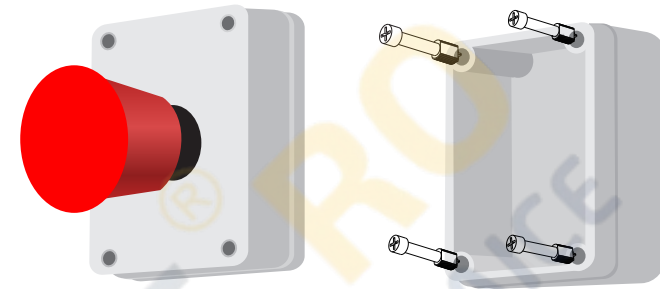


3.5.3 Rapid Shutdown

The inverter includes a rapid shutdown system that complies with 2017 and 2020 NEC 690.12 requirements. In case of emergency, press the rapid shutdown button that cut off the RSD power supply, thus stopping the inverter AC output, and the PV conductors voltage will be reduced to less than 30V within 30 seconds.

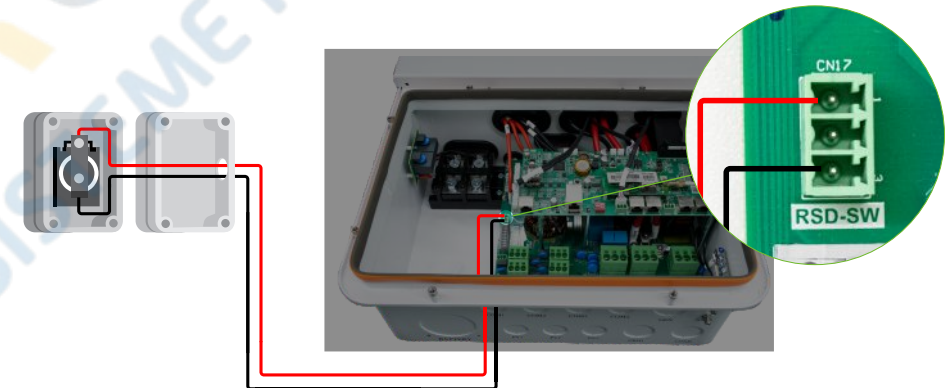
1.Mounting the RSD initiation switch

- Using a Philips head screwdriver, unscrew the 4 plastic screws of the assembled RSD initiation switch to open the enclosure.
- Use the base of the enclosure to mark 4 holes on the wall and drill the holes out. Insert the wall anchors into the holes.
- Align the holes of the RSD initiation switch base with the holes in the wall. Using a Philips screwdriver, screw the self tapping screws through the enclosure base into the wall anchors.



2.Wiring the RSD initiation switch

- Install RSD switch wire to the COM input , use appropriate conduit fittings and bond where necessary. Run the signal wire.
- Connect the wire to the RSD switch as shown.
- Reinstall the RSD initiation switch cover and tighten the plastic screws to secure.
- Remove the 3-pin connector from terminal CN17 and remove the jumper across the pins.
- Insert the wire in the 3-pin conductor's positions 1 and 3, as shown.
- Replace the connector in the terminal CN17 and replace the inverter wire box cover.

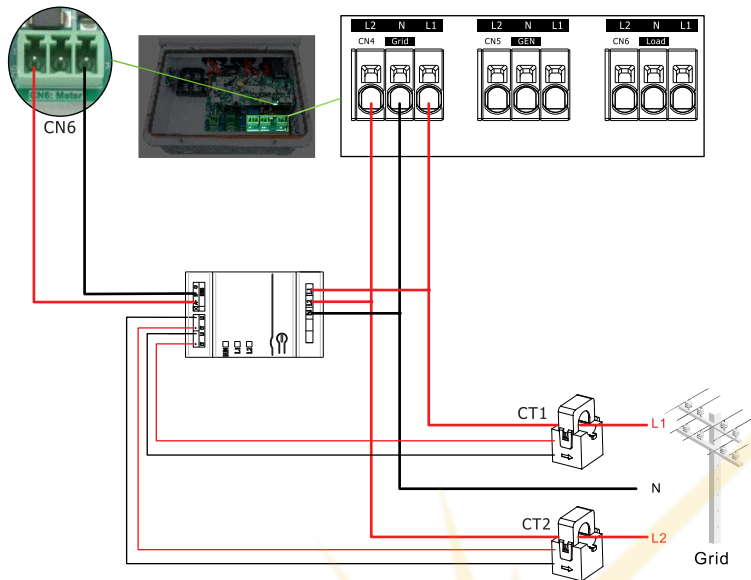


3.6 Meter or CT Connection

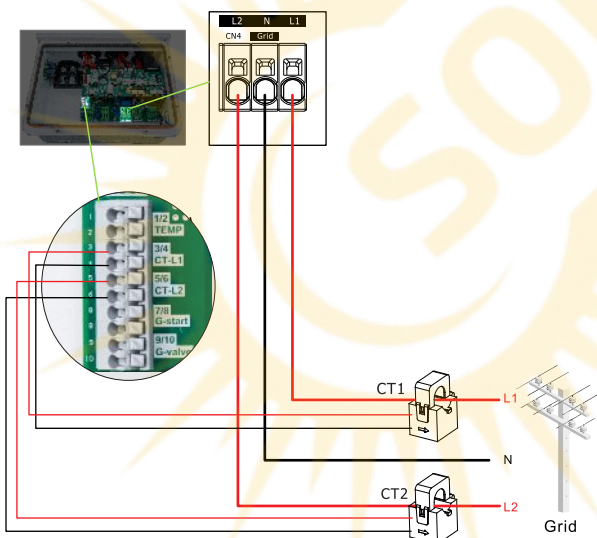
Meter Connection

Cable	Meter	Inverter	Type	Conductor cross-sectional area range
AC wire-L1	ΦL1	n/a	solid or stranded	6AWG
AC wire-L2	ΦL2		wire but not fine	
AC wire-N	N		stranded wire	

Ground	PE symbol			
CT-ΦL1	L1 CT +/-	n/a	n/a	n/a
CT-ΦL2	L2 CT +/-			
Communications cable	RS485 A+		Min. 3-wire shielded twisted pair	0.2-1 mm ² / 24-18 AWG
	RS485 B-			



CT Connection(How to set CT, please refer to 7.9)



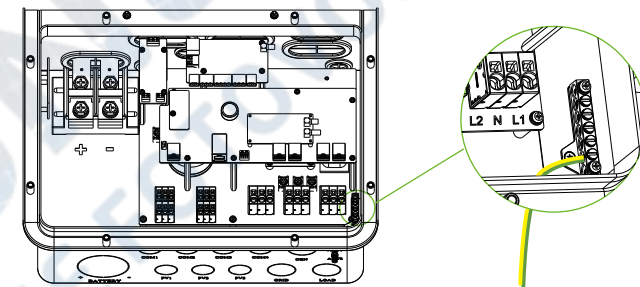
3.7 Earth Connection(Mandatory)

Ground cable shall be connected to ground plate on grid side this prevents electric shock.

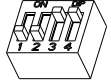
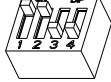
Model	Wire Size
SPH 10000TL-HU-US	12AWG

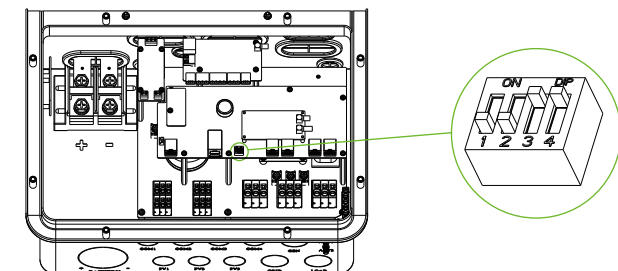
If the original protective conductor fails. Please follow below steps to implement Ground cable connection:

- 1.Remove insulation sleeve 10 mm for wire.
- 2.Loosen the screw, insert the ground wire and then tighten the screw. Please make sure that the ground cable is firmly connected to the ground bar.

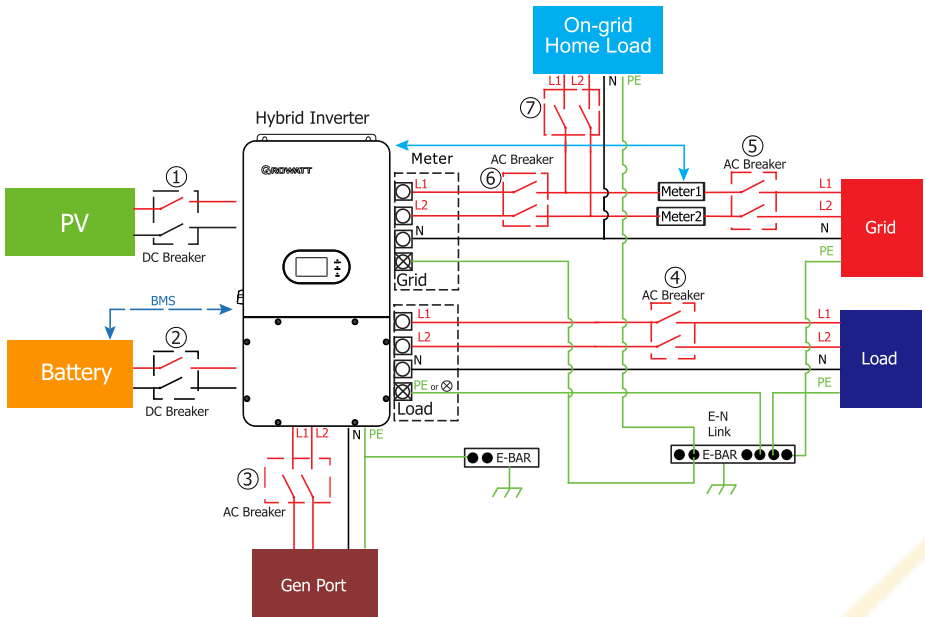


3.8 Dip Switch Status

Working condition	Switch status
Connect to the collector(Default)	3/4→ON; 1/2:OFF 
Local upgrade	3/4→OFF; 1/2:ON 



3.9 Wiring System for Inverter



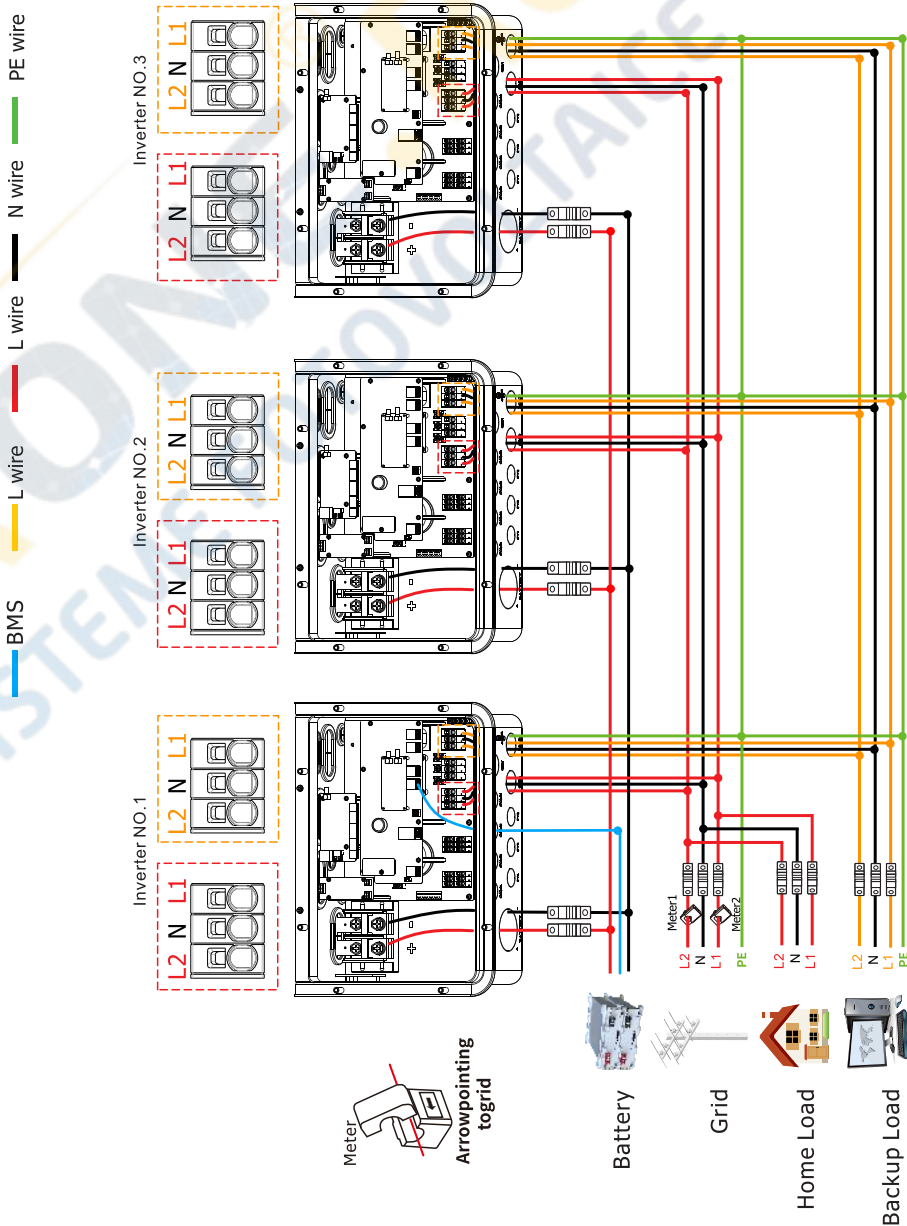
Breakers selection recommendation for both DC and AC.

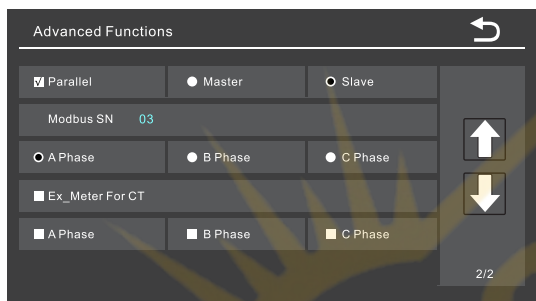
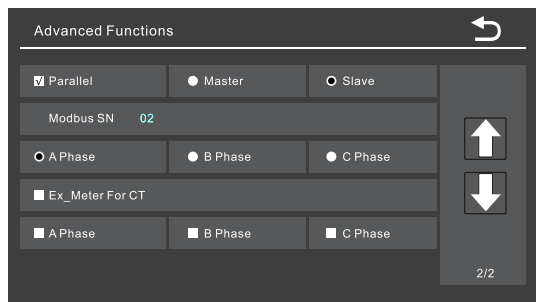
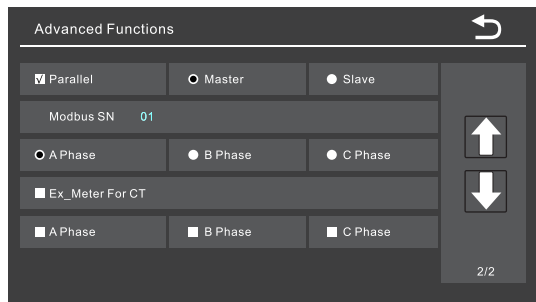
Inverter Model	SPH 10000TL-HU-US
PV Breakers(①)	600V/30A
Battery Breaker(②)	80V/250A
Generator breaker(③)	400V/80A
Load Breaker(④)	400V/80A
AC Breaker(⑤)	400V/100A
AC Breaker(⑥)	400V/80A
On-Grid Home Load Breaker(⑦)	400V/100A

3.10 Split Phase(120/240Vac) Parallel Connection

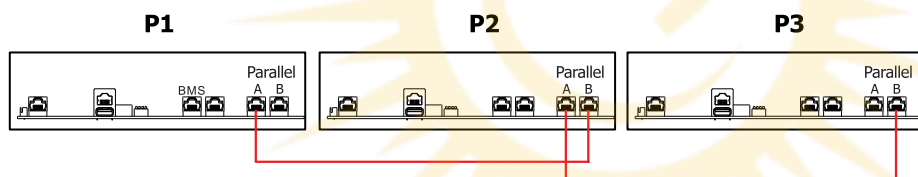
Three inverters in parallel:

Power Connection





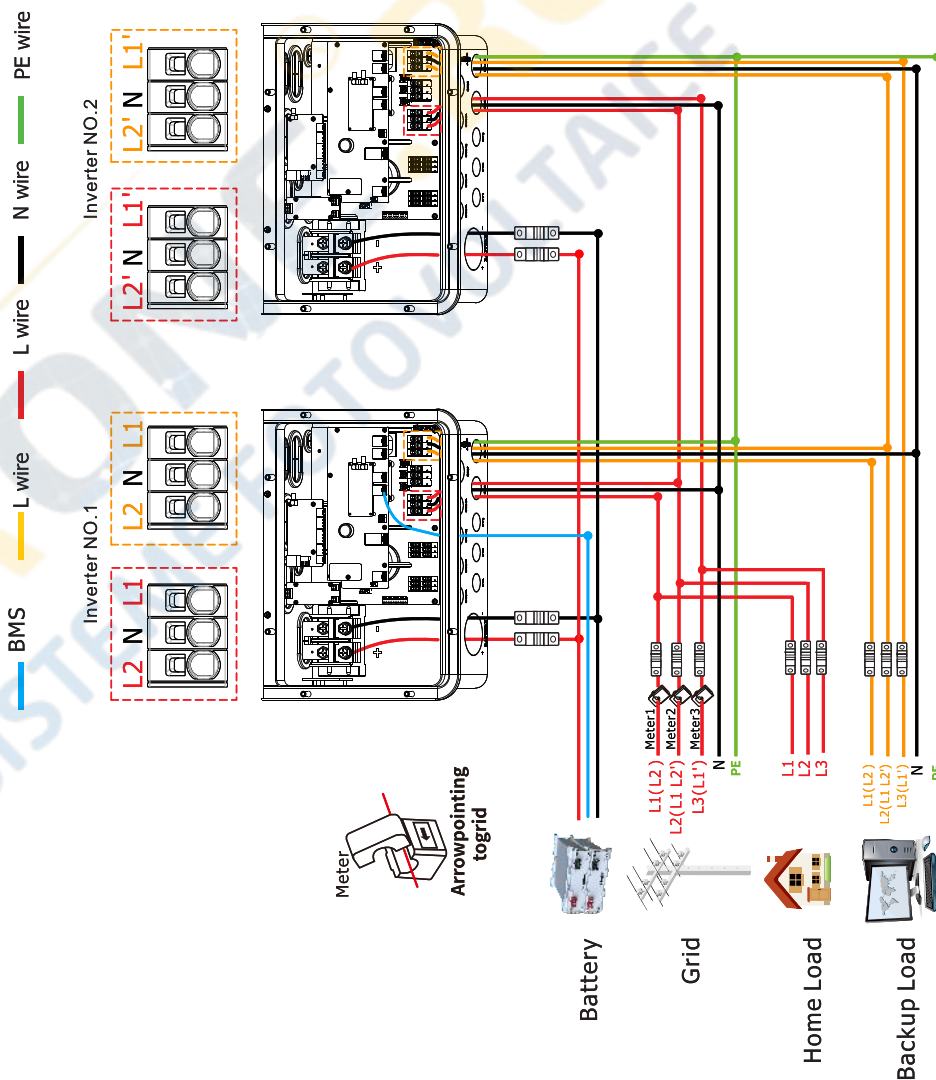
Communication Connection

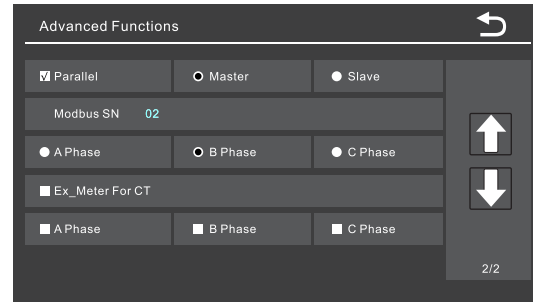
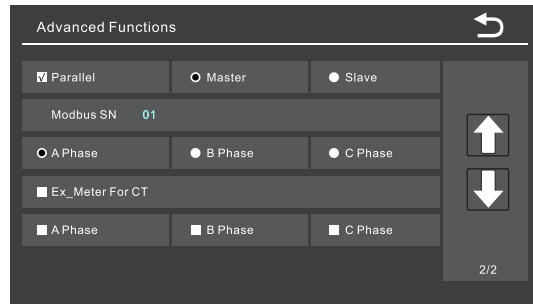


3.11 2Pcs Parallel Connection for 120/208 Three Phase

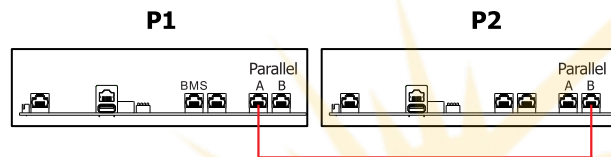
Two inverters in parallel:

Power Connection





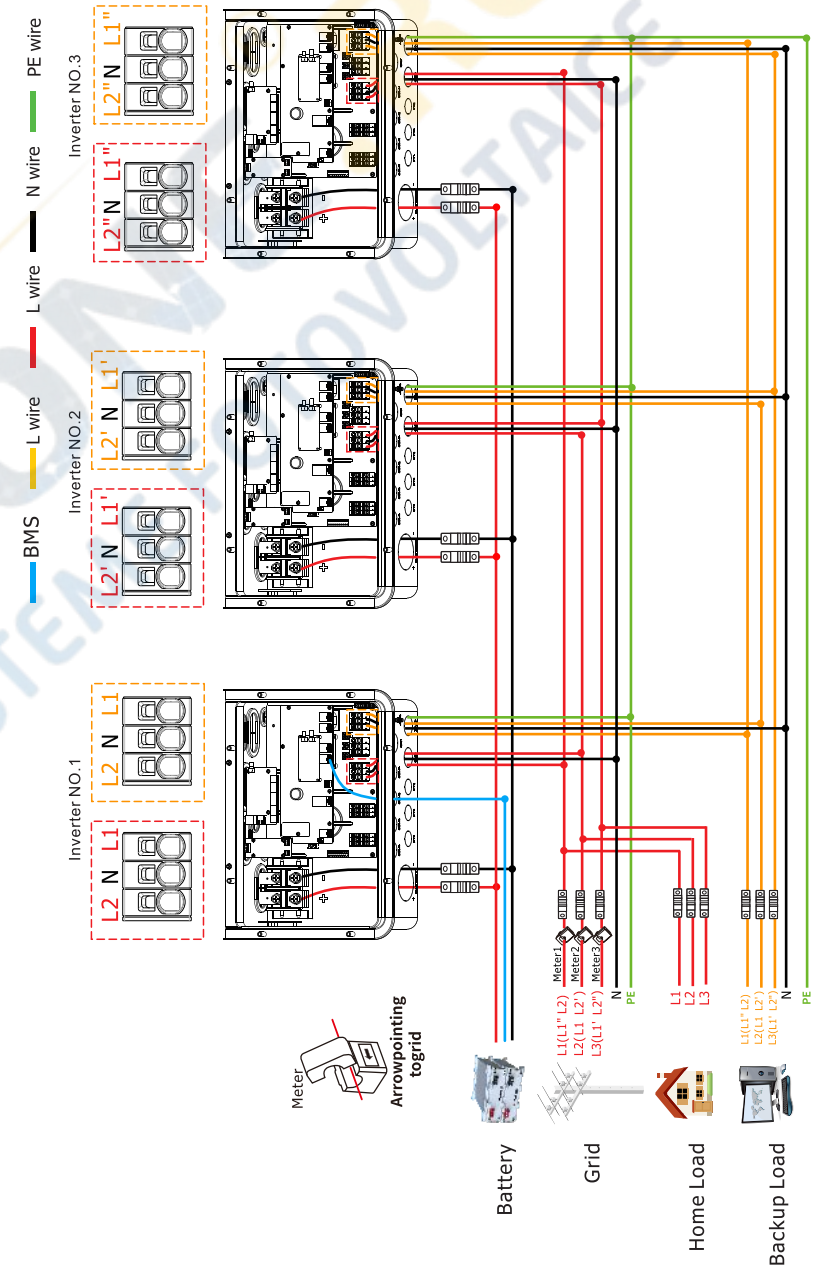
Communication Connection



3.12 3Pcs Parallel Connection for 120/208 Three Phase

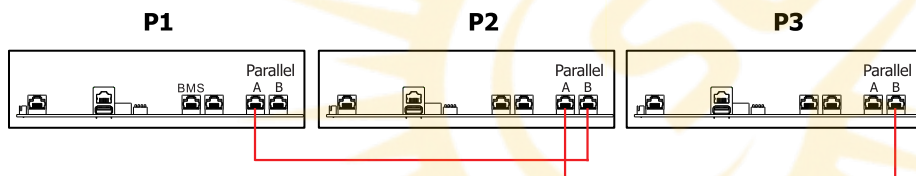
Three inverters in parallel:

Power Connection





Communication Connection



4 Operations on The ShineTools App

4.1 Overview

ShineTools is a smart APP that could realize the inverter system local commissioning function via the smart phone. It communicates with the inverter through internal Bluetooth or data logger to realize real-time status monitoring, alarm query, parameter configuration, intelligent diagnosis and other routine maintenance functions, is a convenient local configuration platform.

-Real-time status monitoring: Grasp the real-time status of inverters and data loggers timely.

-Alarm query: There are easy-to-operate alarm function and flexible alarm display mechanism could help obtain fault location information quickly, and convenience for customers to take countermeasures timely, improve the efficiency of operation and maintenance.

-Parameter configuration: Simple and safe parameter configuration, and one-stop unified configuration can be realized through the data logger.

4.2 APP Download

Scan the QR code or search for "ShineTools" in Google Play or Apple Store to download and install the APP;



4.3 Login

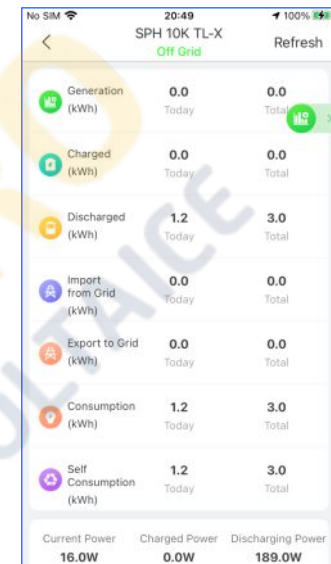
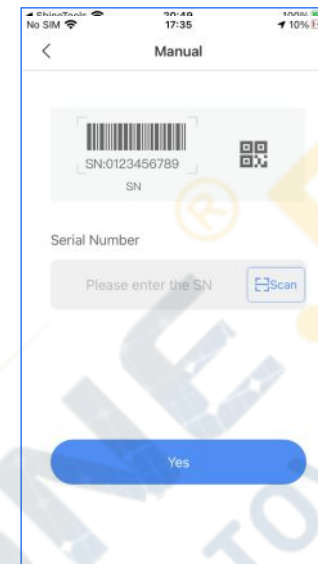
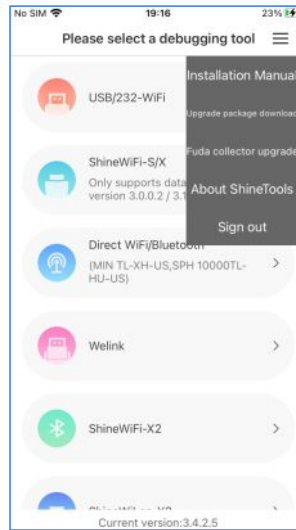
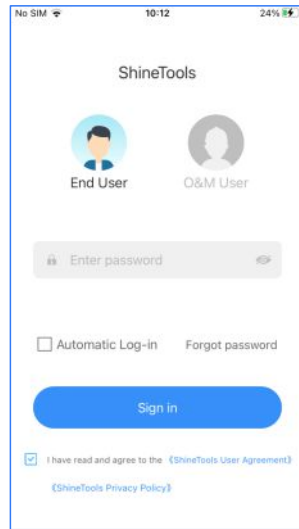
Start the APP.

-Choose the end user or O&M account.

-Enter the account and password and log in. (End user password is oss+date of the day.e.g.Oss20231107)

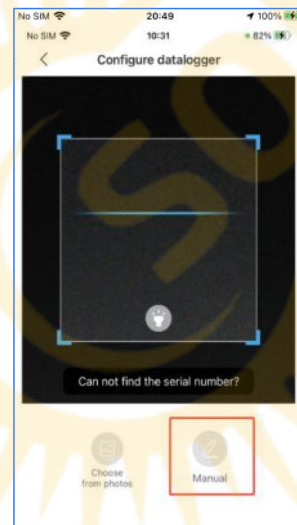
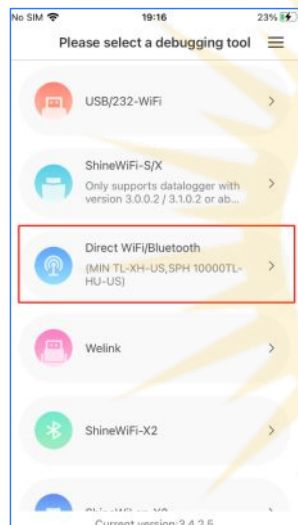
-After login successfully, you can check the "Installation Manual".





4.4 Direct WiFi/Bluetooth Commissioning Tool

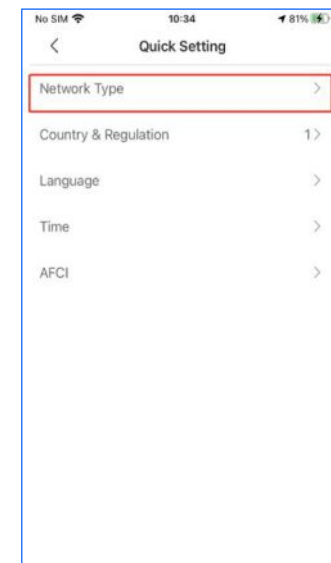
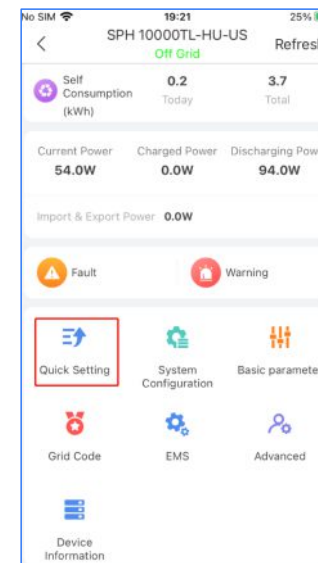
- Select the Direct WiFi/Bluetooth Channel.
- Select the corresponding model.
- Scan the device serial number barcode on the right side of the inverter to configure Bluetooth. You can also configure Bluetooth by manually entering the device serial number.
- Enter the Local Commissioning interface.

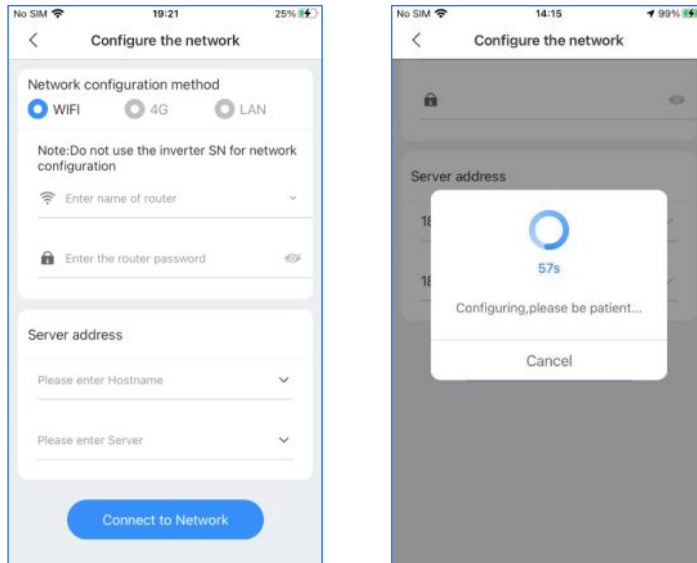


4.5 Commissioning of SPH 10000TL-HU-US

Local Commissioning> Quick Setting> Network Type

- Select/fill network, enter the password, and select the server address.
- Choose the network configuration method-WiFi.
- Click to connect to the network.





Tips:

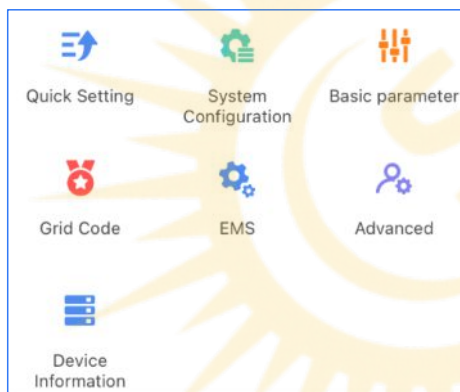
The router name and password cannot contain space characters.

Only support English input mode characters.

1.Supported punctuation: . , ? ! : @ ; + = # / () _ - ' ^ * & . \$ % < > [] { } .

2.Unsupported punctuation: ... • € ' % ¥ \ .

4.6 Parameter Setting (Specific to the App display setting items)



5 Operations on The Shinephone APP

5.1 Overview

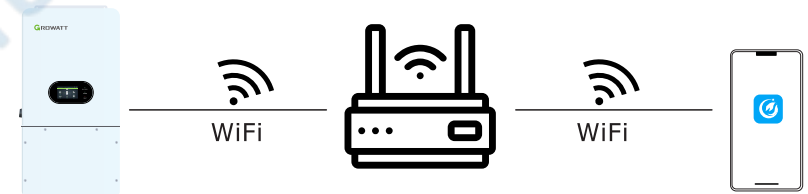
The Shinephone APP is a mobile phone app that can locally communicates with the SPH 10000TL-HU-US, over WiFi to allow for real-time status monitoring, system mode management, performing routine maintenance, and commissioning.

After the PV or Power Grid side of the SPH 10000TL-HU-US is energized, the APP can connect to the inverter in either of the following ways:

1.The mobile phone is directly connected to the Bluetooth inside the SPH 10000TL-HU-US for local tools.



2.The mobile phone is connected to the SPH 10000TL-HU-US inverter through the router. (Notice: Do not use this method for the first login). If you need to use this method, make sure the inverter is connected to the router via the Shinetools network (Please refer to 4.5 for the network connection). For remote and mobile monitoring and setup.



5.2 APP Download

There are three ways to download the Shinephone APP.

5.2.1 Scan the QR code



Scanning the QR code with the WeChat sweep function, then download the APP.

5.2.2 APP Store

Search for Shinephone from one of the following app stores in the following list, download the installation package, and install the Shinephone app by following the in instructions.

-Google Play (Android)

-App store (iOS)

5.2.3 Website

Log in to our monitoring website <https://server-us.growatt.com> to download.

After the app is installed, the Shinephone icon is displayed on the home screen.



5.3 APP Introduction

5.3.1 Multiple Languages Supported

Shinephone supports multiple languages. APP language automatically switches according to the user's mobile language.

5.3.2 Local Tool

You can choose to configure the local debugging tool by clicking the tool below the login interface. There are real-time device control and device information function.

5.3.3 Login to Shinephone

Connecting to the inverter Collector to allow for real-time status monitoring, system mode management, performing routine maintenance, and commissioning. It's also the first step in remote network configuration.

- Open the Shinephone app to register an account, log in to your account after registration is complete

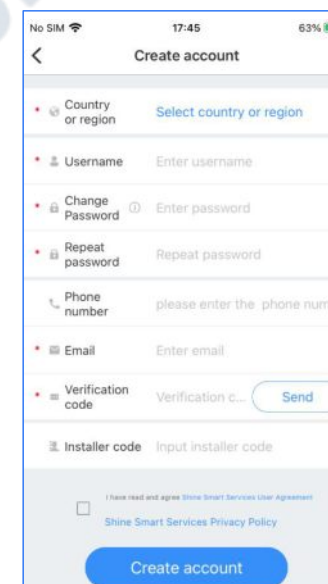
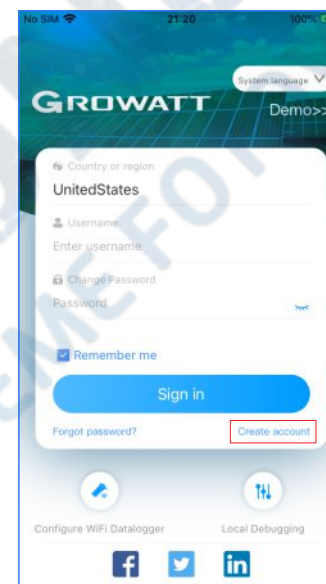
-You can switch the App language through the upper right corner.

-Select country and religion.

-Enter username and password.

-Click "Remember Password" to save your password.

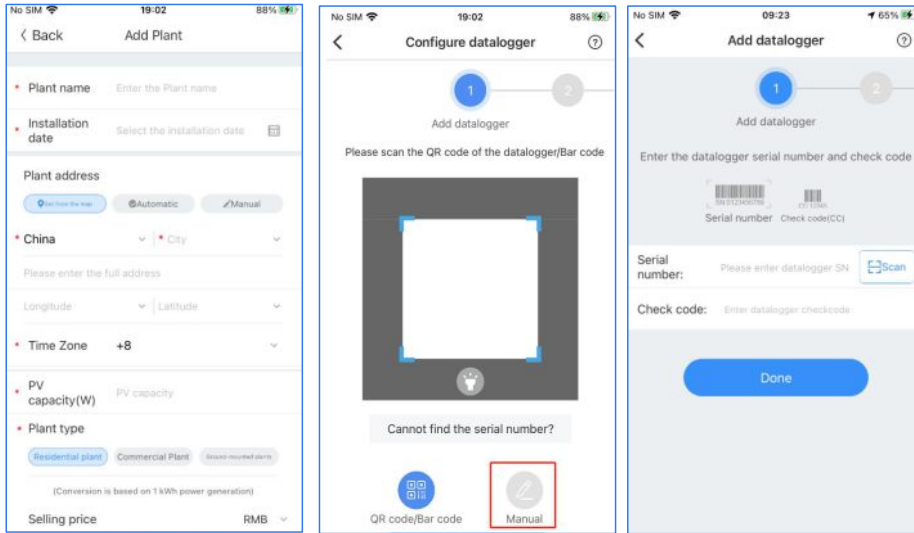
-Click to log in to the homepage.



5.3.4 Add power station and collector

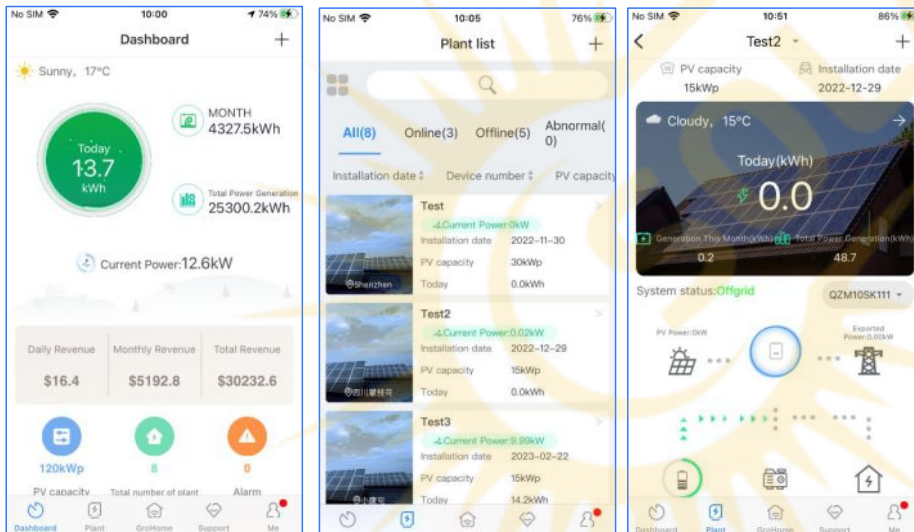
-Create a power station after logging in to the homepage (Note: Items marked * are required. Please fill it out correctly.)

-You can add the collector to the corresponding power station by scanning the collector "SN" number (VCxxxxxxxxx) on the right side of the inverter, or you can enter it manually.



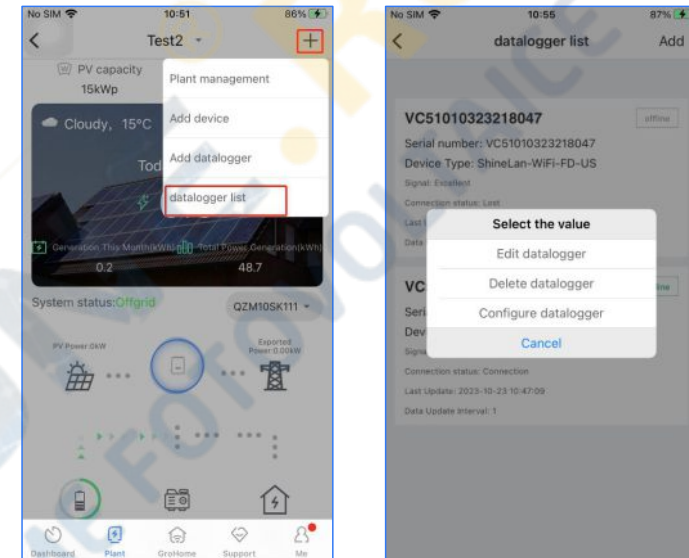
5.3.5 Main interface display and power station list

- After successfully creating a power station and adding a collector, it will automatically jump to the APP main interface.
- Click "Plant" in the lower tab bar to jump to the plant list interface, and click the corresponding plant to view the generation, power and the other parameters of each inverter under each plant.

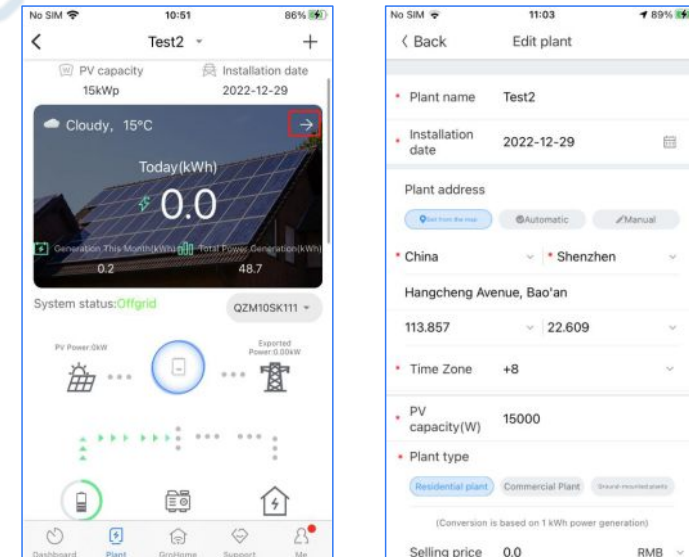


5.3.6 Details and parameter settings in the power station

- If you need to add, view, delete the datalogger or add a plant, please click the "+" in the upper right corner.
- Note: If the datalogger needs to change the account monitoring, you need to delete the datalogger under the original account, then add the datalogger under the new account.

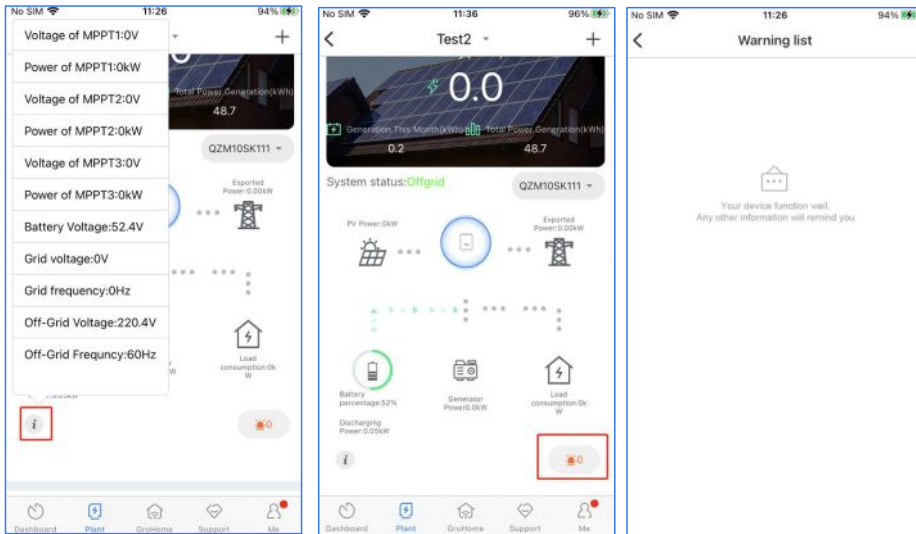


- Click "+" to modify the power station details (for example: power station name, photovoltaic components, etc.)

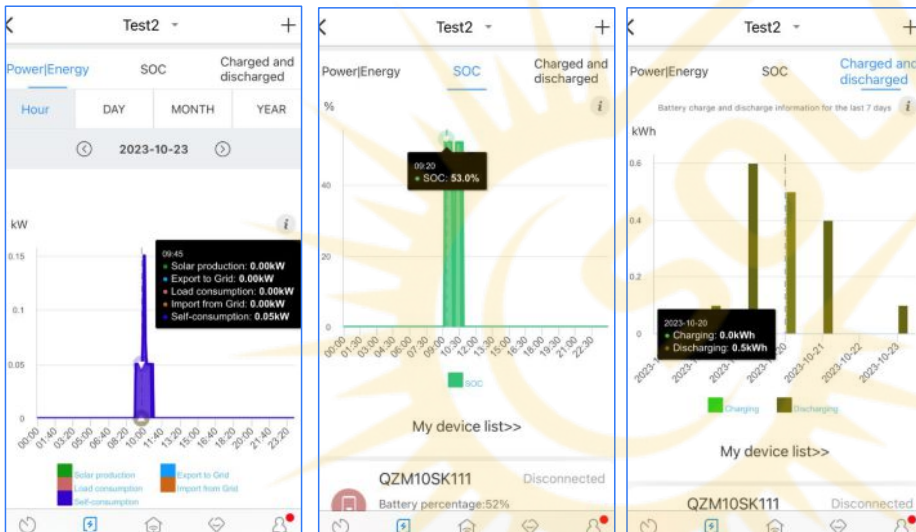


- Click "!" to quickly view the current working data of the inverter (Solar voltage/Battery voltage/Grid voltage/Grid frequency/Output voltage/Output frequency).

- Click the fault icon in the lower right corner to display the current machine fault information details.

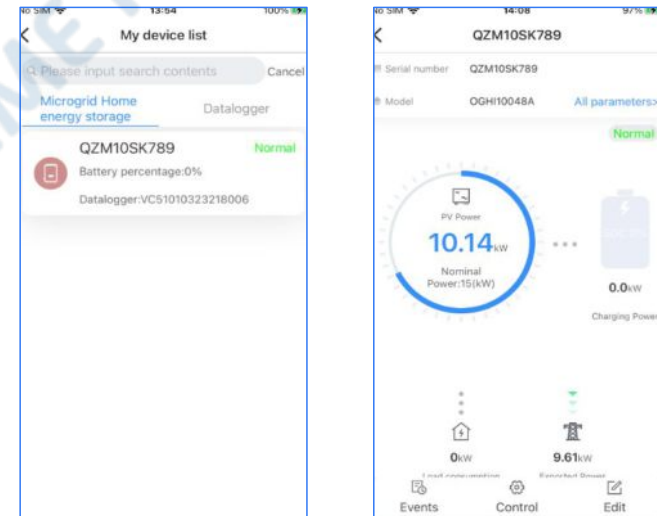
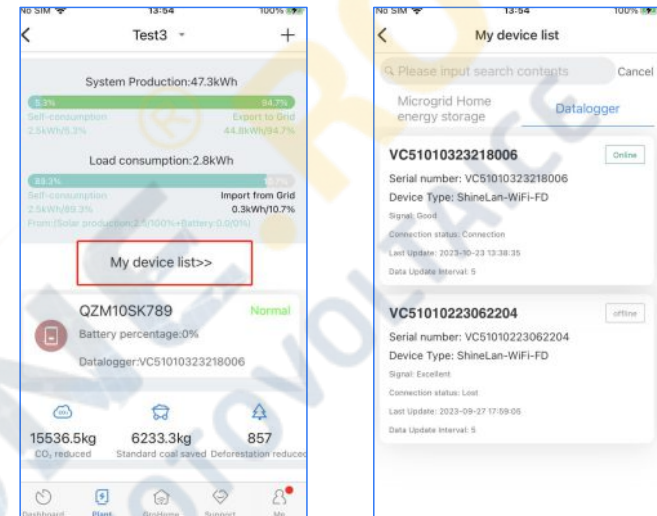


- Drag the screen down to see the energy trend graph. This interface can view the current power, SOC usage (only in lithium battery mode) and battery charge and discharge energy. You can also view the daily, monthly, and annual photovoltaic output/feed into the grid/load consumption/grid power withdrawal/self-consumption cumulative electricity.

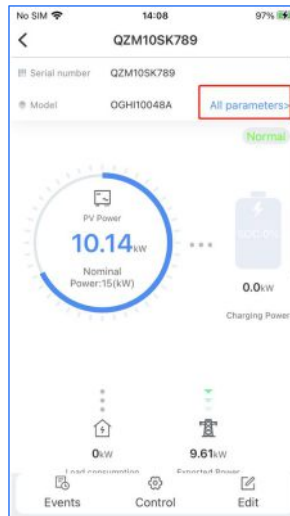


- In the My device list at the bottom of the interface, you can view the status (signal strength, refresh time, etc.) of all collectors added to the power station.

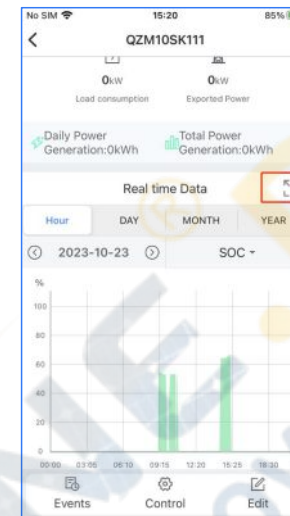
- You can also enter the detailed parameter reading and control interface of the inverter according to the device serial number.



- This interface can display the real-time status of the data, and you can also view the detailed parameters of the inverter, solar energy, grid, battery, and load under the working status of the device, as well as the basic parameters of the device itself (For example: serial number, model, firmware version...).



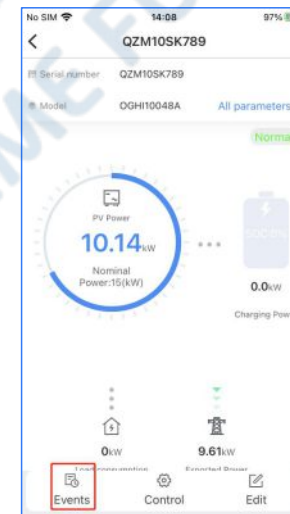
Basic parameter	
Serial number	QZM10SK789
Port	VC51010323218006
Model	QGH110048A
Nominal Power	15kW
Firmware version	UL2.0/ULSP0800xx/ SKaa-0000
Appearance	S00800D00700P00000MS 000
Inverter Solar Grid Battery Load	



Value	Time
0.0 %	00:00
0.0 %	00:05
0.0 %	00:10
0.0 %	00:15
0.0 %	00:20
0.0 %	00:25
0.0 %	00:30
0.0 %	00:35
0.0 %	00:40
0.0 %	00:45
0.0 %	00:50
0.0 %	00:55
0.0 %	01:00
0.0 %	01:05

Inverter	
Running state	Normal
Total Power	9999.0W
L1 inverter current	40.6A
L2 inverter current	40.6A
L1 inverter power	4984.0W
L2 inverter power	5015.0W
Heat Sink Temperature	49.0°C
Transformer Temperature	36.4°C
Inverter ID	QZM10SK789
Generator Power	0.0W
Generator power generation	0.0kWh

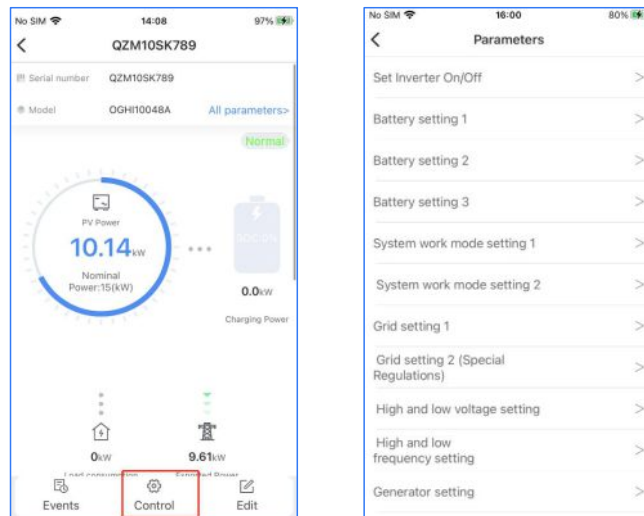
-In the log at the bottom of the interface, you can view the device's historical fault records and fault details.



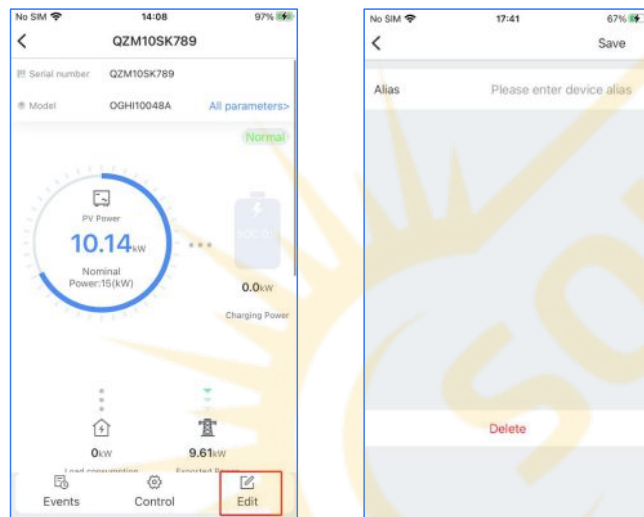
Warning list	
2023-10-23 10:34:33	
QZM10SK111	QZM10SK111
Serial number	Test2
Plant name	
(2-4-2) BMS Connect Fault	
2023-10-23 10:22:31	
QZM10SK111	QZM10SK111
Serial number	Test2
Plant name	
(0-1-1) Grid Type Fault	
2023-10-23 14:31:38	
QZM10SK111	QZM10SK111
Serial number	Test2
Plant name	
(0-1-1) Grid Type Fault	
2023-10-21 16:21:16	
QZM10SK111	QZM10SK111
Serial number	Test2
Plant name	
(0-1-1) Grid Type Fault	

- Energy trend graphs can also be found here. For more details, we can click on the icon in the upper right corner to view it.

- Equipment control interface: Users can turn on and off the machine on the equipment control interface. Set the maximum charging current, maximum discharge current, inversion time, grid voltage upper limit, grid voltage Lower limit etc. The password is: growatt + current date.(Notice: Do not change parameters at will as this may cause your inverter to malfunction.)



Device editing page: Users can edit device aliases and delete devices.



6 Operation

6.1 Power ON/OFF

Once the unit has been properly installed and the batteries are connected well, simply press On/Off button (located on the left side of the case) to turn on the unit. When one of the grid or PV is connected the screen will still light up even if the battery is not connected. In this condition, the system can still work normally when switch on the ON/OFF button and select NO battery mode.

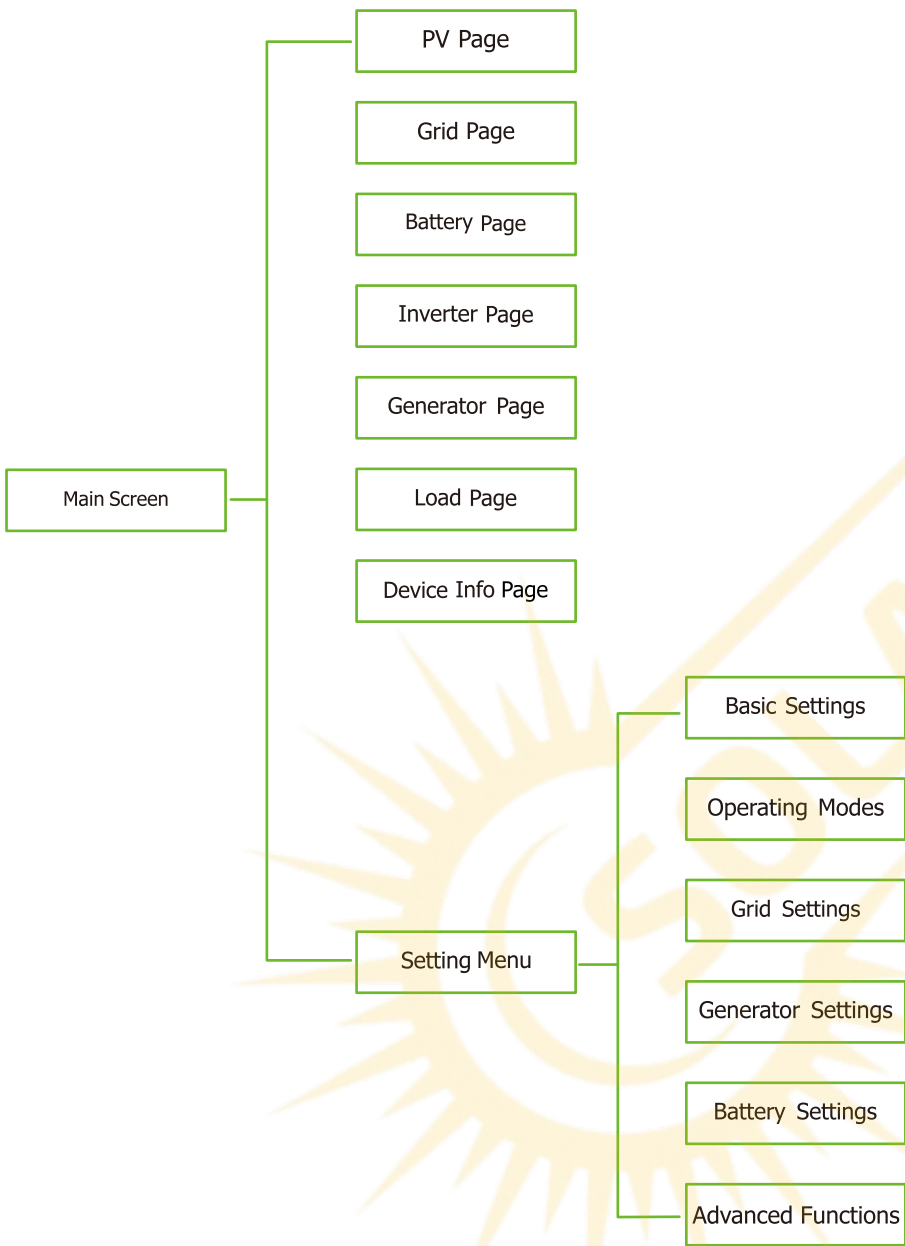
6.2 Operation and Display Panel

The operation and display panel, shown in below chart, is on the front panel of the inverter. It includes three indicators and a touch screen display, indicating the operating status and input/output power information.

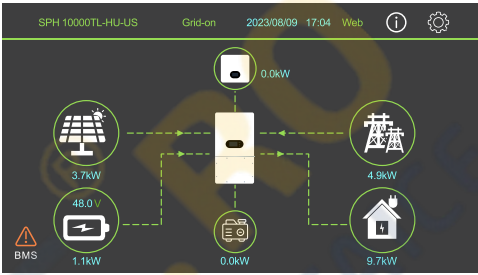
LED Indicator			Messages
AC/INV	GREEN	Light	Powered by AC
		Twinkle	Powered by DC
CHARGE	GREEN	Light	Full battery
		Twinkle	Charging
FAULT	RED	Light	Error
		Twinkle	Warning

7 Main Screen

7.1 Touch screen Operation Flow Chart



7.2 Main Screen



Icon	Description
	PV
	Battery: Battery Power; Charge(negative); Discharge(positive)
	Inverter
	Generator
	Setting Menu
	Grid: Grid Power; Export(negative); Import(positive)
	Load
	BMS communication error

- 1.The “Grid-on” in the above of the home screen indicates that the system is Normal operation.If it turns into “Fault: F17-64 or Alarm: W01-W96”,it means the inverter has communication errors or other errors,the error message will display the upper left corner of the home screen.F17-F64 faults and W01-W96 alarms,detailed information can be found in the exclamation mark in the upper right corner of the main screen.
- 2.At the top of the screen is the time.
- 3.System Setup Icon,press this set button,you can enter into the system setup screen which including Basic Settings,Operating Modes,Grid Settings,Generator Settings,Battery Settings and Advanced Functions.
- 4.The main screen showing the info including Solar,Grid,Load and Battery.Its also displaying the energy flow direction by arrow.
 - PV power and Load power always keep positive.
 - Grid power negative means sell to grid,positive means get from grid.
 - Battery power negative means charge,positive means discharge.
5. When there is an abnormal BMS communication, a BMS alarm icon will appear in the bottom left corner of the screen. After this alarm occurs. the ithium battery automatically switches to lead-acid batterrv, but cannot becharged.

PV Detail Page

PV			
Power 618 W			
PV1-P	208 W	PV2-P	205 W
PV1-V	364.8 Vdc	PV2-V	361.1 Vdc
PV1-I	0.5 Adc	PV2-I	0.5 Adc
Today 0.9 kWh		Total 260.8 kWh	

Solar Panel Generation.
Power,Voltage,Current for each MPPT.
Solar panel energy for Day and Total.

Grid Detail Page

Grid			
Import From Grid 35 W 50.03 Hz			
L1-V	118.8 Vac	L2-V	119.2 Vac
CT1	12 W	CT2	23 W
L1-P	12 W	L2-P	23 W
Import From Grid	Today 0.1 kWh	Total	0.6 kWh
Export To Grid	Today 38.9 kWh	Total	139.1 kWh

Status(Import From Grid,Export From Grid,Stand-by), Power, Frequency.
L1-V&L2-V: Voltage for each phase.
CT1&CT2: External Current Sensor Power.
Grid Power L1&Grid Power L2: Internal Current Sensor Power. Solar panel import from grid for Today and Total, Solar panel export to grid for Today and Total.

Battery Detail Page

Battery	
Battery Status	Discharge
SOC	100 %
Voltage	48.90 Vdc
Current	1.9 Adc
Power	94 W
Temperature	27.9 °C

This is Battery % detail page.

Battery	
Battery Status	Discharge
Voltage	48.90 Vdc
Current	1.9 Adc
Power	94 W
Temperature	27.9 °C

This is Battery V detail page.

Li-BMS	
Battery Status	Discharge
SOC	43 %
Voltage	52.7 Vdc
Current	5.2 Adc
Power	274 W
Temperature	28.4 °C

Li-BMS	
Mean Voltage	52.8 Vdc
Total Current	1.5 Adc
Mean Temp	28.4 °C
Total SOC	43 %
Dump Energy	45 Ah

If you use Lithium Battery,you can enter 1-2 page.

Inverter Detail Page

Inverter

Power		28 W		50.00 Hz	
L1-V	120.1 Vac	L2-V	120.2 Vac		
L1-I	0.7 Aac	L2-I	0.7 Aac		
L1-P	10 W	L2-P	10 W		
AC-Temp	34.9 °C	DC-Temp	31.4 °C		

Inveretr Generation Power and Frequency. Voltage,Current,Power for each phase.
AC-Tem: Temperature of Heat-sink.
DC-Temp: Temperature of DC-DC module.

Generator Detail Page

Generator	
L-P	0 W
L-V	230.2 Vac
Frequency	50.01 Hz
Total	0.0 kWh

Generator Power,Voltage and Frequency.
Generator exportation for Total.

Load Detail Page

Load			
Power		26 W	
L1-V	120.1 Vac	L2-V	120.2 Vac
L1-P	0 W	L2-P	0 W
Today	0.0 kWh	Total	0.0 kWh

Load Power.
Voltage,Power for each phase.
Load consumption for Day and Total.

7.3 Setting Menu

Setting Menu	
Basic Settings	
Operating Modes	
Grid Settings	
Generator Settings	
Battery Settings	
Advabced Functions	

This is Setting menu detail page.

7.4 Basic Settings

Basic Settings

☒ Time Syncs

☐ Beep

☒ Auto Dim

Brightness

Year

2023

Month

9

Date

26

Hour

18

Minute

0

Day of the Week

Tues

☐ Factory Reset

☐ Lock Out All Changes

Factory Reset: Reset all parameters of the inverter.
Lock Out All Changes: Enable this menu for setting parameters that require locking and can not be set up.
Be fore performing a successful factory reset and locking the systems,to keep all changes you need to type
in a password to enable the setting.
The password for factory settings is 9999.

PassWord

DEL

1

2

3

4

5

6

7

8

9

CANCEL

0

OK

7.5 Battery Settings

Battery Settings

Battery Mode

☐ Lithium Battery Capacity: 200 Ah

☒ Use Battery V Max Charge: 50.0 Adc

☒ Use Battery % Max Discharge: 40.0 Adc

☐ No Battery ☐ Revive Battery

1/4

Lithium: Battery Selection

Battery Capacity: Enter the size of the battery bank connected to the system.

Use Battery V: Displays battery charge in terms of voltage.

Use Battery %: Only the lead-acid battery capacity is displayed for server use.

Max Charge/Discharge: Set the max charge/discharge rate for the batteries.

No Battery: Tick this item if no battery is connected to the system.

Revive Battery: Tick this feature will help recover a battery that is over discharged by slowly charging from the solar array or grid.

Battery Settings

Recharge: 30 % Recharge: 30 %

Charge Rate: 40.0 Adc Charge Rate: 40.0 Adc

☒ Gen Charge ☐ Grid Charge

2/4

Recharge = 30%: Grid Recharge to be developed, Gen Recharge can be used.

Charge Rate = 40Adc: The maximum generator charging current.

Gen Charge: Uses the generator input of the system to charge battery bank from an attached generator.

Charge Rate = 40Adc: The maximum grid charging current.

Grid Charge: It indicates that the grid charges the battery.

Battery Settings

Lithium Mode: 00

LBCO: 20 %

LBCO Alarm: 35 %

LBCI: 50 %

3/4

Lithium Mode: This is BMS protocol.

LBCO 20%: The inverter will shut down if the SOC below this value.

LBCO Alarm 35%: The inverter will alarm if the SOC below this value.

LBCI 50%: AC output will resume if Battery voltage at 50%.

Battery Settings

Float: 54.0 Vdc LBCO: 20 % TEMPCO (mV/C/Cell): 0

Absorption: 56.4 Vdc LBCO Alarm: 35 %

Equalization: 57.6 Vdc LBCI: 50 %

Equalization Days: 90 Days

Equalization Hours: 3 Hours

4/4

Float, Absorption, Equalization are three stages of charging the battery.

LBCO 20%: The inverter will shutdown if the SOC below this value.

LBCO Alarm 35%: The inverter will alarm if the SOC below this value.

LBCI 50%: After the battery low voltage alarm, the alarm information

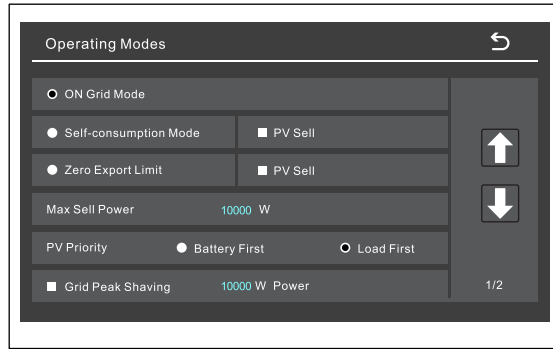
above 50% is cleared.

This is for professional installers, you can keep it if you do not know.

Recommended battery settings:

Battery Type	Absorption	Float	Equalization
AGM(or PCC)	14.4V(57.6V)	13.5V(53.6V)	14.4(57.6V)
Gel	14.1V(56.4V)	13.5V(54.0V)	
Wet	14.7V(59.0V)	13.7V(55.0V)	14.7(59.0V)
Lithium	Follow its BMS voltage parameters		

7.6 Operating Modes



On Grid Mode: The inverter will sell any excess power produced by the solar panels back to the grid. If time of use is active, the battery energy can also be sold into grid.

The PV energy will be used to power the load and charge the battery and then excess energy will flow to grid.

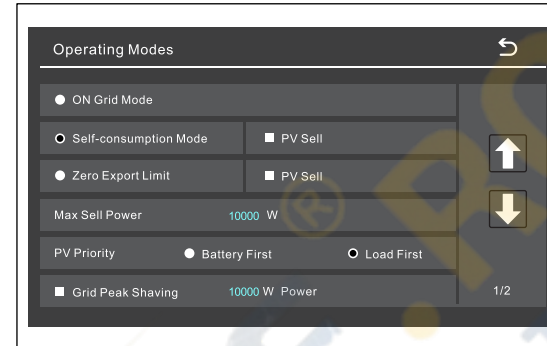
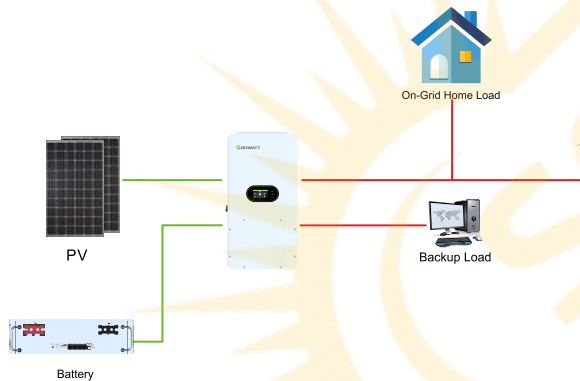
Power source priority for the load is as follows:

- 1.Solar Panels.
- 2.Grid.
- 3.Battery(The current battery voltage/SOC exceeds the set voltage/SOC).

General description:

- a. The inverter will measure all power out of the "GRID" terminal as grid sell back power.
- b. External CT sensor required for this system work mode.
- c. Enable "ON Grid Mode" function , and set the "Max Sell Power" (KW).

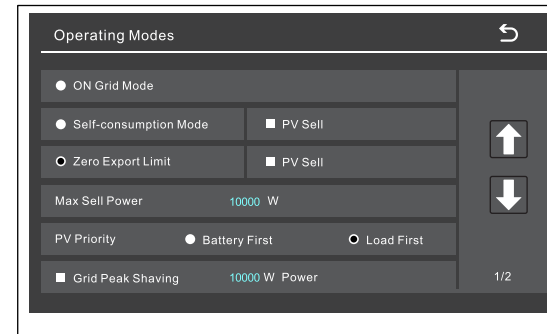
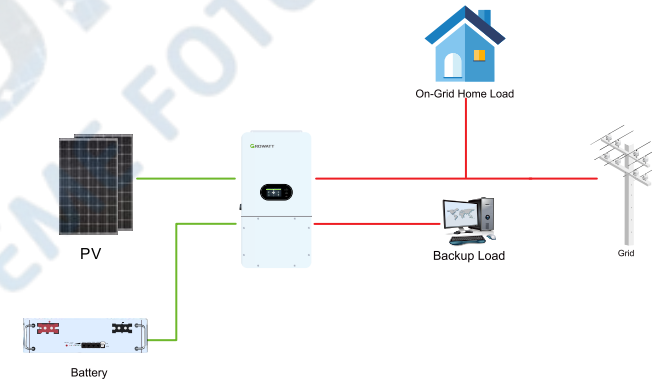
(How to install CT and set CT, please refer to 3.6 and 7.9)



Self-consumption Mode: Hybrid inverter will only provide power to the backup load connected. The hybrid inverter will neither provide power to the home load nor sell power to grid. The built-in meter will detect power flowing back to the grid and will reduce the power of the inverter only to supply the local load and charge the battery. Enable "PV Sell". it can sell electricity to the power grid.

General description (Uncheck PV Sell):

- a. The inverter will only cover the loads connected to the "LOAD" terminal.
- b. This work mode will not deliver power to the "GRID" terminal.
- c. This system work mode is recommended for off-grid applications.

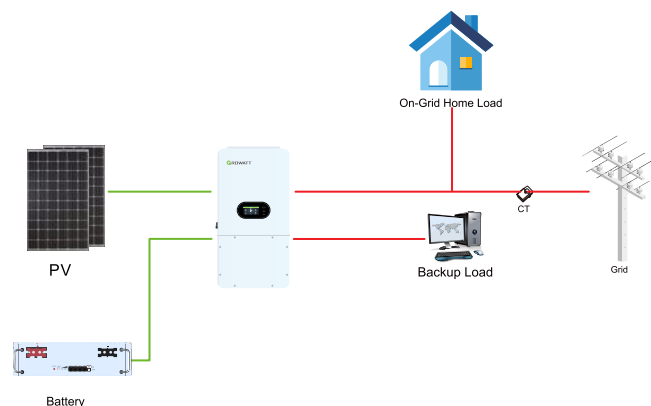


Zero Export Limit: Hybrid inverter will not only provide power to the backup load connected but also give power to the home load connected. If PV power and battery power is insufficient, it will take grid energy as supplement. The hybrid inverter will not sell power to grid. In this mode, a meter is needed. The installation method of the meter please refer to chapter 3.6 Meter Connection. The external meter will detect power flowing

back to the grid and will reduce the power of the inverter only to supply the local load, charge battery and home load. Enable "PV Sell". it can sell electricity to the power grid.

General description (Uncheck PV Sell):

- Power is delivered to the whole home without selling the excess solar back to the grid.
- External CT sensor required for this system work mode. (How to install CT and set CT, please refer to 3.6 and 7.9)
- Enable "Grid Peak-Shaving" and set "Peak-shaving power(KW)" which is used to set the maximum power that the inverter will draw from its grid power.



PV Sell: "PV sell" is for Self-consumption Mode or Zero Export Limit Mode: When this item is active, the surplus energy can be sold back to grid. When it is active, PV Power source priority usage is as follows: load consumption and charge battery and feed into grid.

Max Sell Power: Allowed the maximum output power to flow to grid.

PV Priority: PV Power source priority.

Battery First: PV power is firstly used to charge the battery and then used to power the load. If PV power is insufficient, grid will make supplement for battery and load simultaneously.

Load First: PV power is firstly used to power the load and then used to charge the battery. If PV power is insufficient, grid will make supplement for battery and load simultaneously.

Grid Peak Shaving: when it is active, grid output power will be limited within the set value. If the load power exceeds the allowed value, it will take PV energy and battery as supplement, If still can't meet the load requirement, grid power will increase to meet the load needs. Under this working condition, only Load First can be selected. (This function can only take effect in Zero Export Limit mode).

Operating Modes

Time Of Use

Grid	Charge	Gen	Time	Power	Battery
☒	☐	☐	00:00 04:00	10000	48V
☒	☐	☐	04:00 08:00	10000	48V
☒	☐	☐	08:00 12:00	10000	48V
☒	☐	☐	12:00 16:00	10000	48V
☒	☐	☐	16:00 20:00	10000	48V
☒	☐	☐	20:00 00:00	10000	48V

2/2

Time Of Use: It is used to program when to use grid or generator to charge the battery, and when to discharge the battery to power the load. Only tick "Time Of Use" then the follow items (Grid Charge, Gen Time, Power, Battery) will take effect. Using this mode, the inverter is allowed to discharge the battery to the grid or charge it to the battery within a specific time frame.

General description:

a. During the setting hours the system will discharge the batteries to deliver power or charge the batteries from the external AC power. All time intervals are automatically enabled.

b. Enable "Time of Use" function and set the Forced discharge time to discharge the batteries to deliver power.

Note: when in ON Grid Mode and click time of use, the battery power can be sold into grid.

Grid Charge: Utilize grid to charge the battery in a time period.

Gen: Utilize diesel generator to charge the battery in a time period.

Time: The time displayed on the inverter, range of 00:00-23:59.

Power: Max charge and discharge power of battery allowed.

Battery(V or SOC %): Battery SOC % or voltage at when the action is to happen.

Gen: The generator does not currently support Time Of Use.

Operating Modes

Time Of Use

Grid	Charge	Gen	Time	Power	Battery
☒	☐	☐	00:00 04:00	10000	80%
☒	☐	☐	04:00 08:00	10000	80%
☒	☐	☐	08:00 12:00	10000	80%
☒	☐	☐	12:00 16:00	10000	80%
☒	☐	☐	16:00 20:00	10000	80%
☒	☐	☐	20:00 00:00	10000	80%

2/2

For example:

During 09:00-18:00, when battery SOC is lower than 80% it will use grid to charge the battery until battery SOC reaches 80%.

During 18:00-09:00, when battery SOC is higher than 80%, hybrid inverter will discharge the battery until the SOC reaches 80%.

7.7 Grid Settings

Grid Settings

Grid Mode

- ☐ General Standard
- ☒ IEEE-1547-2003
- ☒ IEEE-1547-2018
- ☐ CA Rule 21
- ☐ HECO 14H
- ☐ ISO NE2021
- ☐ PREPA

Grid Type

- ☐ 120/240V Split Phase
- ☒ 120/208V 3 Phase
- ☐ 127/220V 3 Phase

1/4

Grid Mode: Please follow the local grid code and then choose the corresponding grid standard.

Grid Type: Set the Grid Type.

Grid Settings

Grid Frequency

☒ 50Hz ☐ 60 Hz

Reconnection Time 300 s **PF** 1.000

Enter Service Frequency High 60.50 Hz Low 55.50 Hz

Enter Service Voltage High 253.9 Vac Low 220.1 Vac

Grid Frequency Range High 60.50 Hz Low 59.30 Hz

Grid Voltage Range High 264.0 Vac Low 211.2 Vac

2/4

Grid Frequency: Set the grid frequency.

Reconnection time: The waiting time period for the inverter to connect the grid again.

PF: This is used to adjust the inverter's reactive power.

Enter Service Frequency/Voltage: Grid-connected voltage frequency range.

Grid Frequency/Voltage Range: Grid voltage frequency protection range.

Grid Settings

Q(V)

V1: 220.8 V Q1: 0.44

V2: 235.2 V Q2: 0.00

V3: 244.8 V Q3: 0.00

V4: 259.2 V Q4: -0.44

Response Time 5.0 s

FW

Fstart: 60.50 Hz

Fstop: 62.00 Hz

RT: 5.0 s

Normal Ramp Rate 100.0%/s

Soft Start Ramp Rate 100.0%/s

VW

Vstart: 254.4 V

Vstop: 264.0 V

RT: 10.0 s

3/4

Q (V): It adjusts the inverter reactive power according to the set grid voltage. This function adjusts inverter output (active and reactive) power when grid voltage changes.

FW: This series inverter is able to adjust inverter output power according to grid frequency.

VW: It adjusts the inverter active power according to the set grid voltage.

Grid Settings

L/HVRT

HV1: 264.0 V 14.64 s

HV2: 288.0 V 0.06 s

LV1: 211.2 V 24.24 s

LV2: 168.0 V 12.24 s

LV3: 120.0 V 12.34 s

L/HFRT

HF1: 61.20 Hz 300.00 s

HF2: 62.00 Hz 0.06 s

LF1: 58.80 Hz 300.00 s

LF2: 57.00 Hz 0.06 s

4/4

HV1: Level 1 overvoltage protection point.

HV2: Level 2 overvoltage protection point.

LV1: Level 1 undervoltage protection point.

LV2: Level 2 undervoltage protection point.

LV3: Level 3 undervoltage protection point.

HF1: Level 1 over frequency protection point.

HF2: Level 2 over frequency protection point.

LF1: Level 1 under frequency protection point.

LF2: Level 2 under frequency protection point.

14.64s: Trip time.

7.8 Generator Settings

Generator Settings

☐ Automatic Start generator Rated Power 10000 W

☒ Smart Load Output ☐ On Grid Always On

OFF 95 % ON 100 %

AC Couple Frequency High 62.00 Hz

☐ Micro Inv Input ☐ On Grid Always On

1/2

Generator Rated Power:

Allowed Max. power from diesel generator.

Smart Load: To be developed.

AC Couple: To be developed.

High/Low Voltage Limit:

Generator-connected voltage range.

High/Low Frequency Limit:

Generator-connected frequency range.

Warmup Time: After startup, the amount of time the generator runs (no-load) before the inverter is connected to the generator.

Cooldown Time: The amount of time the generator runs (no load) after the shutdown command is issued before the generator is actually shut down.

Maximum Run Time: When automatically started, the cumulative time allowed for continuous operation of the generator within 24 hours. The generator can be operated manually for any length of time.

7.9 Advanced Functions

Solar Arc Fault ON: This is AFCI function.

Gen Peak-shaving: Enable When the power of the generator exceeds the rated value of it, the inverter will provide the redundant part to ensure that the generator will not overload.

BMS_Err_Stop: Enable "BMS_Err_Stop", if BMS communication is abnormal, the

inverter will disconnect its output. After communication is restored, the inverter will return to normal.

Signal ISLAND MODE: when the inverter connects grid, the ATS port will output 240Vac and it is used to cut off Earth-Neutral(load port N line) bond via connect external relay. When the inverter disconnects from the grid, ATS port voltage will be 0 and the Earth-Neutral bond keeps on, More details, please refer to above picture.

Clear Arc Fault: Clear AFCI error messages.

Backup Delay: To be developed.

Gen Peak-shaving: To be developed.

CT Ratio: The inverter support 4 ratios of CT clamp-1500:1, 2000:1, 2500:1 and 3000:1. The CT Ratio of the CTs in the accessory bag is 2000:1.

Ex_Meter For CT: Single energy storage inverter status check is to use SM-US meter. (Check it for meter mode, otherwise it will be CT mode).

ParallelThreeEn: Three Phase enable.

7.10 Device Info.

Inverter ID: This is the ID of the inverter.

HMI/M1/M2 Ver: This is the software version number of the inverter.

LCD Ver: LCD Version.

8 Fault Information and Processing

Warnings identify the current status of the inverter(Max), warnings do not related to a fault and it does not affect the normal running of the inverter. When a warning with a number after it appears in the display, it indicates a warning code and is usually cleared through an orderly shutdown/re-set or a self-corrective action performed by the inverter.

Warning Code	Description	Solutions
W01	Fan lock warning	1. Check for objects stuck on the fan blades. 2. If the warn still exists, please contact us for help.
W02	Meter connect warning	1.Check whether the instrument connection is correct. 2. If the warn still exists, please contact us for help.
W03	LCD connect warning	1.Check whether the instrument connection is correct. 2. If the warn still exists, please contact us for help.
W04	USB connect warning	1.Check whether the instrument connection is correct. 2. If the warn still exists, please contact us for help.
W05	Different input grid	1.Check whether the grid connection is correct. 2.If the warn still exists, please contact us for help.
W06	Grid Phase Error	If the warn still exists, please contact us for help.
W07	Op Phase Loss	If the warn still exists, please contact us for help.
W08	Parallel Version Different	If the warn still exists, please contact us for help.
W09	Capacity Different	If the warn still exists, please contact us for help.
W10	RSD Stop Press Alarm	1.Check if the emergency stop button is pressed. 2.If alarm message still exists, contact manufacturer.
W11	M3 Update Alarm	/
W12	MDSP Update Alarm	1.Check if the machine is in the process of upgrading. 2.If the fault persists, contact the manufacturer.
W13	SDSP Update Alarm	1.Check if the machine is in the process of upgrading. 3.If the fault persists, contact the manufacturer.
W14	BMS Update Alarm	1.Check if the machine is in the process of upgrading. 4.If the fault persists, contact the manufacturer.
W15	BMS Alarm	If alarm message still exists, contact manufacturer.

W65	Output short out warning	1. Output is short circuit. 2.Shut down and restart to check whether the machine can work normally. 3.If the warn still exists, please contact us for help.
W66	Output Overload Warning	1. Check whether the output power exceeds 10 kW. 2. If the warn persists, contact the manufacturer.
W67	Inverter Relay Warning	1. Restart the inverter. 2. If the warn persists, contact the manufacturer.
W68	Grid Relay Warning	1. Restart the inverter. 2. If the warn persists, contact the manufacturer.
W69	Battery energy is too low	1. Please charge for 10 minutes before inverter. 2. If the warn still exists, please contact us for help.
W71	Gen Overload Warning	1. Check if the generator power exceeds 11KW for 2 hours. 2. If the warn persists, contact the manufacturer.
W72	MDSP-METER Connect Warning	1.Check meter wiring after shutdown. 2.If alarm message still exists, contact manufacturer.
W81	PV energy is too low	1. Check whether the PV voltage is too low. 2. If the warn still exists, please contact us for help.
W82	Battery voltage is too low	1. Check if the battery voltage is too low. 2. If the warn still exists, please contact us for help.
W83	PV Voltage high Warning	1. Check whether the PV voltage is greater than 525V. 2. If the warn persists, contact the manufacturer.
W84	PV Current Over Warning	If there is an alarm message, please contact the manufacturer.
W85	MOS Temperature Over Warning	If there is an alarm message, please contact the manufacturer.
W86	Transfer Temperature Over Warning	If there is an alarm message, please contact the manufacturer.
W87	Battery loss warning	1. There is no electric voltage at the input end of the machine battery. 2. After confirming that the battery voltage is normal, turn on the machine to check whether it can work normally. 3.If the warn still exists, please contact us for help.

W88	AFCI current over	1.After shutdown, check whether the connection between the panels and between the panels and the machine is in good contact. 2.Restart inverter. 3.If the fault still exists, please contact us for help.
W89	PV Over Load	1. Check whether the single-channel PV power exceeds 10 KW. 2. If the alarm persists, contact the manufacturer.
W90	Insulation Low	1.After shutdown, check if the panel shell is reliably grounded. 2.If the fault still exists, please contact us for help.
W91	AFCI communication fault	1.After shutdown, check if the AFCI line inside the machine has fallen off. 2.If the fault still exists, please contact us for help.
W92	AFCI self-test fault	1.Restart inverter. 2.If the fault still exists, please contact us for help.

Errors codes identify a possible equipment failure, fault or incorrect inverter setting or configuration, any or all attempts to correct or clear a fault must be performed by qualified personnel. Typically, the error code can be cleared once the fault is removed. Some of error code as table shows below, may indicate a fatal error and require you to contact the supplier for help.

Error Code	Description	Solutions
F17	Grid angle fault	1. Check whether the mains input phase Angle is normal. 2. Shut down and restart the machine to check whether it can work properly. 3.If the warn still exists, please contact us for help.
F18	Inverter over current fault	1.Please check whether the backup load power and common load power are within the range. 2.Restart and check whether it is in normal. 3.Seek help from us, if can not go back to normal state.
F19	MDSP-SDSP connect fault	1. Check whether the two DSP on the control board work and the LED4/ED5 light is on. 2.If the warn still exists, please contact us for help.

F20	DC Weight High	1.Restart the inverter. 2.If error message still exists, contact manufacturer.
F21	Output Short	1.Check if the load is short circuited. 1.Restart the inverter. 2.If error message still exists, contact manufacturer.
F22	Output overload fault	1. Check the backup load connected, make sure it is in allowed power range 2. If the fault still exists, please contact us for help.
F23	Output over current fault	1. Check the backup load connected, make sure it is in allowed power range. 2. If the fault still exists, please contact us for help.
F24	Inverter Voltage Fault	1.Test if the actual output inverter voltage is consistent. 1.Restart the inverter. 2.If error message still exists, contact manufacturer.
F25	Relay Fault	1.Restart the inverter. 2.If error message still exists, contact manufacturer.
F26	AC leakage current is transient over current	Leakage current fault 1. Check PV side cable ground connection. 2. Restart the system 2~3 times. 3. If the fault still exists, please contact us for help.
F27	GFCI fault	1. When inverter is in Split phase(120Vac) the backup load port N line needs to connect ground. 2. If the fault still exists, please contact us for help.
F28	Gen Overload Fault	1. Check whether the generator power exceeds 10 kW. 2. If the fault persists, contact the manufacturer.
F33	PV over current fault	1. Check the backup load connected, make sure it is in allowed power range. 2. If the fault still exists, please contact us for help.
F34	BUS Voltage Over	1. Check whether the actual BUS voltage matches the displayed voltage. 2. Restart the inverter 2-3 times. 3. If error message still exists, contact manufacturer.

F35	BUS voltage unbalance fault	1. Please wait for a while and check whether it is normal. 2. When the hybrid in split phase mode, and the load of L1 and load. of L2 is big different, it will report the F26. 3. Restart the system 2~3 times. 4. Seek help from us, if cannot go back to normal state.
F36	Battery Voltage Over	1. Check whether the actual connected battery voltage is consistent with the display. 2. If the battery voltage is too low, use photovoltaic or commercial power to charge the battery. If the battery voltage is too high, please connect to a battery within the required range. 3. If error message still exists, contact manufacturer.
F37	Battery charging current over fault	1. Check PV module connect and battery connect. 2. When in the off-grid mode, the inverter startup with big power load, it may report F37. Please reduce the load power connected. 3. Turn off the DC switch and AC switch and then wait 1 minute, then turn on the DC/AC switch again. 4. Seek help from us, if cannot go back to normal state.
F38	Battery discharging current over fault	1. Check the backup load connected, make sure it is in allowed power range. 2. If the fault still exists, please contact us for help.
F39	PV BOOST Self Check Fault	1. Restart the inverter. 2. If error message still exists, contact manufacturer.
F40	PV over voltage fault	1. Check whether the PV voltage is too high. 2. If the fault still exists, please contact us for help.
F41	Heat sink high temperature failure	1. Heat sink temperature is too high. 2. Check whether the work environment temperature is too High. 3. Turn off the inverter for 10mins and restart. 4. Seek help from us, if cannot go back to normal state.
F42	Transformer high temperature failure	1. Check whether the work environment temperature is too high. 2. Turn off the inverter for 10mins and restart. 3. Seek help from us, if cannot go back to normal state.

F43	AFCI SDSP Connect Warning	1. Shut down and check whether the communication line is firmly connected. 2. Restart the inverter. 3. If error message still exists, contact manufacturer.
F44	AFCI self-check fault	1. Check whether wires is broken. 2. If the fault still exists, please contact us for help.
F45	BUS Start Error	1. Restart the inverter. 2. If error message still exists, contact manufacturer.
F49	M3_MDSP Connect Fault	1. Shut down and check whether the communication line is firmly connected. 2. Restart the inverter. 3. If error message still exists, contact manufacturer.
F50	M3_SDPS Connect Fault	1. Shut down and check whether the communication line is firmly connected. 2. Restart the inverter. 3. If error message still exists, contact manufacturer.
F51	M3 BMS connect fault	1. It tells the communication between hybrid inverter and battery. 2. If the fault still exists, please contact us for help.
F52	RSD Check Fault	1. Restart the inverter. 2. If error message still exists, contact manufacturer.
F53	Version Different	1. Restart the inverter. 2. If error message still exists, contact manufacturer.
F54	CAN fault	1. When in parallel mode, check the parallel communication cable connection and hybrid inverter communication address setting; 2. During the parallel system startup period, inverters will report F54. when all inverters are in ON status, it will disappear automatically. 3. If the fault still exists, please contact us for help.
F55	Host Loss	1. Restart the inverter. 2. If error message still exists, contact manufacturer.
F56	PV ISO Fail	1. Check whether the connection between the PV module and the inverter is firm and correct. 2. Check whether the PE cable of the inverter is grounded. 3. If error message still exists, contact manufacturer.
F57	BMS Fail	1. Restart the inverter. 2. If error message still exists, contact manufacturer.

9 Data Sheet

Model	SPH 10000TL-HU-US
PV Input Data	
Max Recommended PV Power	15000W
DC/AC Ratio	1.5
PV Input Voltage(V)	370V(130V-525V)
MPPT Range(V)	150V-450V
Start-up Voltage(V)	130V
PV Input Current(A)	22A+22A+22A
No. of MPPT Trackers	3
No. of PV strings per MPP trackers	2/2/2
Battery Data	
Battery Type	Lead-acid or Li-Ion
Nominal Voltage(V)	48V
Battery Voltage Range(V)	40-60V
Max. Charging Current(A)	200A
Max. Discharging Current(A)	200A
output Data (On Grid)	
Rated Voltage	120/240Va.c.(split phase), 208Va.c.
Continuous power output(W)	10000W
Nominal Output Current(A)	41.7A
Max. AC Current(A)	50A
Power Factor	0.8 leading to 0.8 lagging
Output Frequency	50/60Hz
Grid Type	Split phase
THDI	<3%
Backup Power (Off Grid)	
Rated Voltage	120/240Va.c.(split phase), 208Va.c.
AC Nominal Output Power(W)	10000W
Peak Power(grid off)	1.5 times of rated power, 5 S
AC Output Rated Current(A)	41.7A
Output Frequency	50/60Hz
Switch Time	< 10ms

Efficiency	
Max. Efficiency	98.10%
Euro Efficiency	97.60%
MPPT Efficiency	99.90%
Protection	
PV Switch	Yes
BAT reverse protection	Yes
Output over current protection	Yes
AC short-circuit protection	Yes
PV Input Lightning Protection	Yes
Anti-islanding Protection	Yes
PV String Input Reverse Polarity Protection	Yes
Insulation Resistance Monitoring	Yes
Residual Current Monitoring Unit	Yes
AFCI protection	Yes
Surge Protection	DC Type II / AC Type II
Certifications and Standards	
Grid support regulation	IEEE 1547-2003、IEEE 1547-2018、CA Rule 21、 HECO 14H、ISO NE2021、PREPA
Safety	IEC62109-1, IEC62109-2
EMC	EN61000-6-1, EN61000-6-3, FCC Part 15 Class B
General Data	
Operating Temperature Range(°C)	-25~60°C , >45°C Derating
Cooling	Smart cooling
Noise(dB)	<30 dB
Communication with BMS	RS485; CAN
Weight(kg)	42.5
Size(mm)	457.2W*874H*255.6D
Protection Level	IP65
Installation Style	Wall-mounted
Warranty	5 years

10 Appendix I

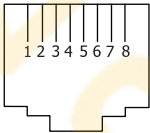
Approved battery brand from Growatt.

Brand	Model	RS485 or CAN	Inverter Setup
GROWATT	ALP	CAN	01
	AXE	CAN	01
SACOLAR	STR 5.5-A1	RS485	00
		CAN	01
Enersys	OGHB 1548-Li	CAN	02
TOPBAND	TB48100F-T110AD	RS485	03
PYLON	Pylontech-US3000C	CAN	04

11 Appendix II

Definition of RJ45 Port Pin for BMS.

NO.	BMS
1	RS485B
2	RS485A
3	/
4	CAN-H
5	CAN-L
6	GND
7	/
8	/



12 Appendix III

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this unit not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement.

The device can be used in mobile(min20cm) exposure condition.